कर्मचारी राज्य बीमा निगम
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
EMPLOYEES' STATE INSURANCE CORPORATION
(Ministry of Labour & Employment, Govt. of India)

मुख्यालय
Headquarters'
पंचदीप भवन सी॰आई॰जी रोड , नई दिल्ली-110002
PANCHDEEP BHAWAN, C.I.G. MARG, NEW DELHI-110 002
Phone: 011-23604700 Email : dir-gen@esic.nic.in
Website : www.esic.nic.in / www.esic.in

e-file: I-11015/16/2021-ICT **Date:** 23-02-2026

To,

1. Zonal Insurance Commissione(s)/ Zonal Medical Commissioner(s)
2. Regional Directors/Directors(I/c)/Jt. Directors(I/c) of all ROs/SROs
3. Dean, all ESIC Medical Colleges and Hospitals
4. Medical Superintendents of all ESIC Hospitals
5. D(M) Delhi/ D(M) Noida / Director NTA

Sub: Prescription of Generic Medicine through Dhanwantri (HIS) -Reg.

Sir/Madam,

This is to inform you that, in line with the decision that all prescriptions issued in ESIC / ESIS Hospitals and Dispensaries must be prescribed in generic names through the Dhanwantri (HIS) application, the necessary enhancements have been implemented in the application. Earlier, the system provided options for prescribing both generic and branded medicines; however, the module has now been modified to allow prescription of only generic medicines. The updated module will be rolled out in Dhanwantri (HIS) from 09.03.2026.

As per the system requirement, each doctor is required to select the appropriate store facility from which OPD medicines will be dispensed. Currently, the available store facility option is visible in the system. This configuration is essential to ensure that prescriptions are correctly routed to the appropriate pharmacy and to avoid any dispensing or stock-related issues.

To map the OPD Pharmacy, all doctors may use the “Define Store for OPD Pharmacy” configuration available in the HIS system. To access the generic names of branded drugs, users may refer to the Store Reports module in the HIS system. A user manual on the usage of the newly deployed Generic Medicine Module is enclosed for the information of all concerned.

All Dean/Medical Superintendents (MS) are requested to bring this to the notice of all doctors along with the user manual. Arrangements for online training for using the modified application has also been made. In case, the same is required, the request may be sent to ithelpdesk@esic.gov.in

Further, All Regional Directors (RD) and State Medical Officers (SMO) are requested to inform all Medical Superintendents (MS) of ESIS Hospitals and Nodal Officers of Dispensaries about the rollout of the Generic Medicine Module and to ensure its use for prescribing medicines in generic names.

This issues with the approval of the competent authority.

Yours sincerely,

Digitally signed by
MAHESH NARALA
Date: 23-02-2026
17:35:15

(Mahesh Narala)
Deputy Director
ICT Division, ESIC Hqrs.

Copy to: Website Content Manager – with a request to upload the same on ESIC website.

User Manual for Generic Medicine Prescription in Dhanwantari Module Version 1.1

Objective

The objective of this manual is to outline the workflow for prescribing medicines strictly in their generic names within the Dhanwantari Module.

This manual shall serve as a reference for all *Insurance Medical Officers (IMOs)* and authorized clinical users to ensure uniform, compliant, and transparent prescription practices across ESIC healthcare facilities. This workflow has been configured in the Dhanwantari Module in accordance with directions received from the user division.

Scope

This manual applies to all ESIC and ESIS dispensaries and hospitals using the Dhanwantari Module for Out-Patient and In-Patient prescriptions.

Accessing Medication List

The Medications section allows IMOs to search and add medicines using the approved Generic Drug Database.
Only generic formulations mapped with their strength, dosage form, and route of administration will appear.

The user shall:

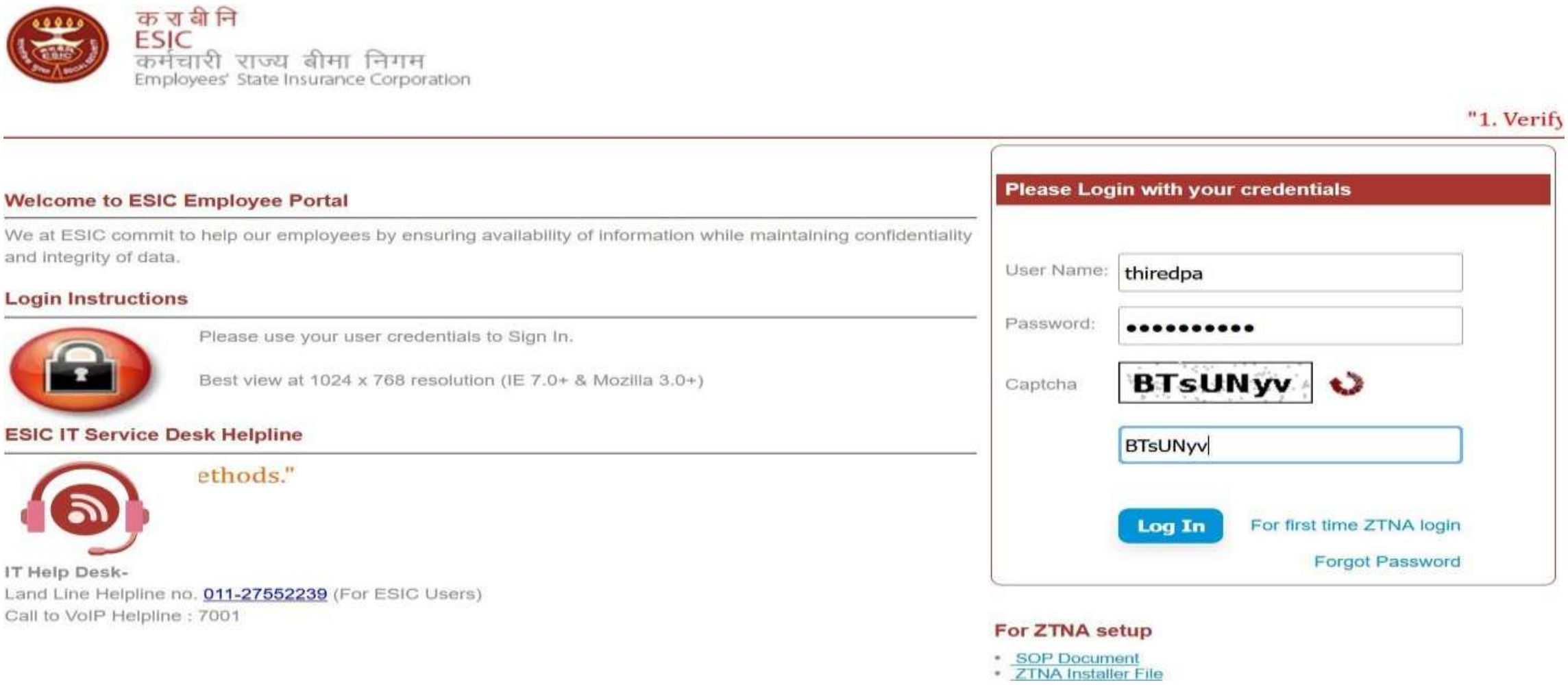
1. **Enter a minimum of three characters of the generic name in the Search Field.**
2. **Select the desired formulation from the drop-down list.**
3. **Verify dosage strength and frequency before addition.**

Adding Medicines

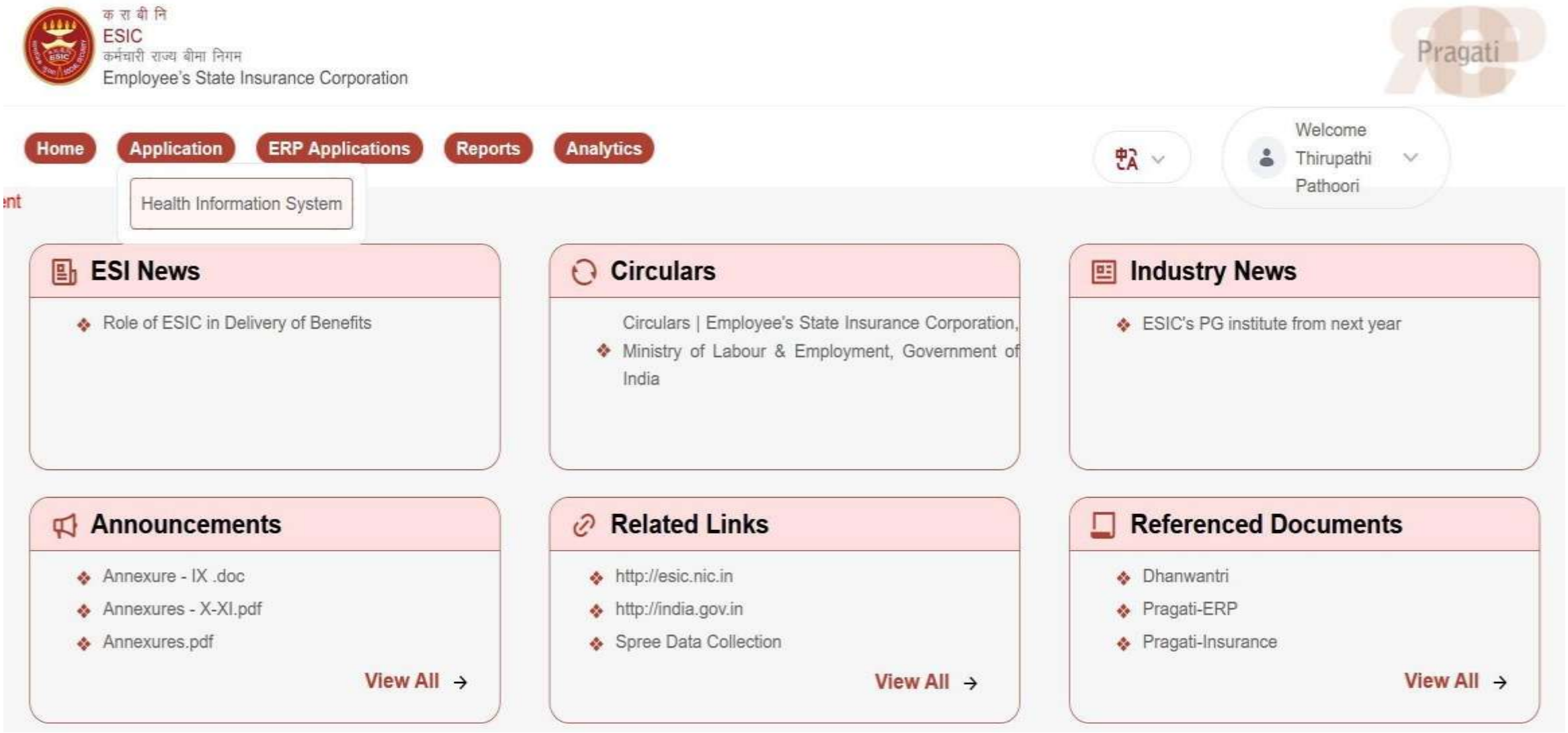
To prescribe a medicine:

- **Open Add Medication**
- **Search using the generic name only (e.g., Paracetamol, not Crocin or Dolo).**
- **Select strength and route.**
- **Click “Add to Prescription.”**
- **The system will record the generic name and generate the prescription printout accordingly.**

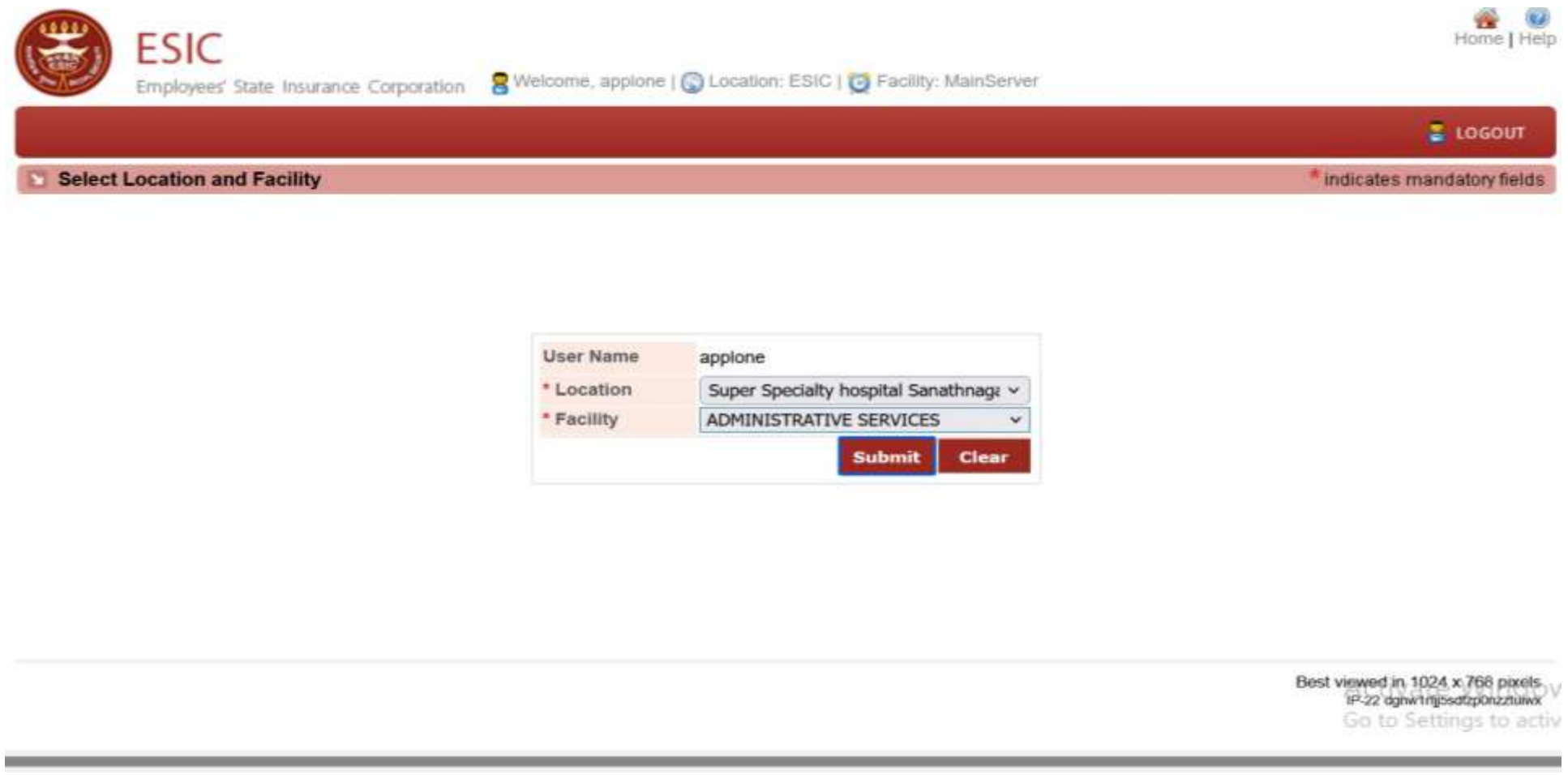
Login Window (Remains the same as before)



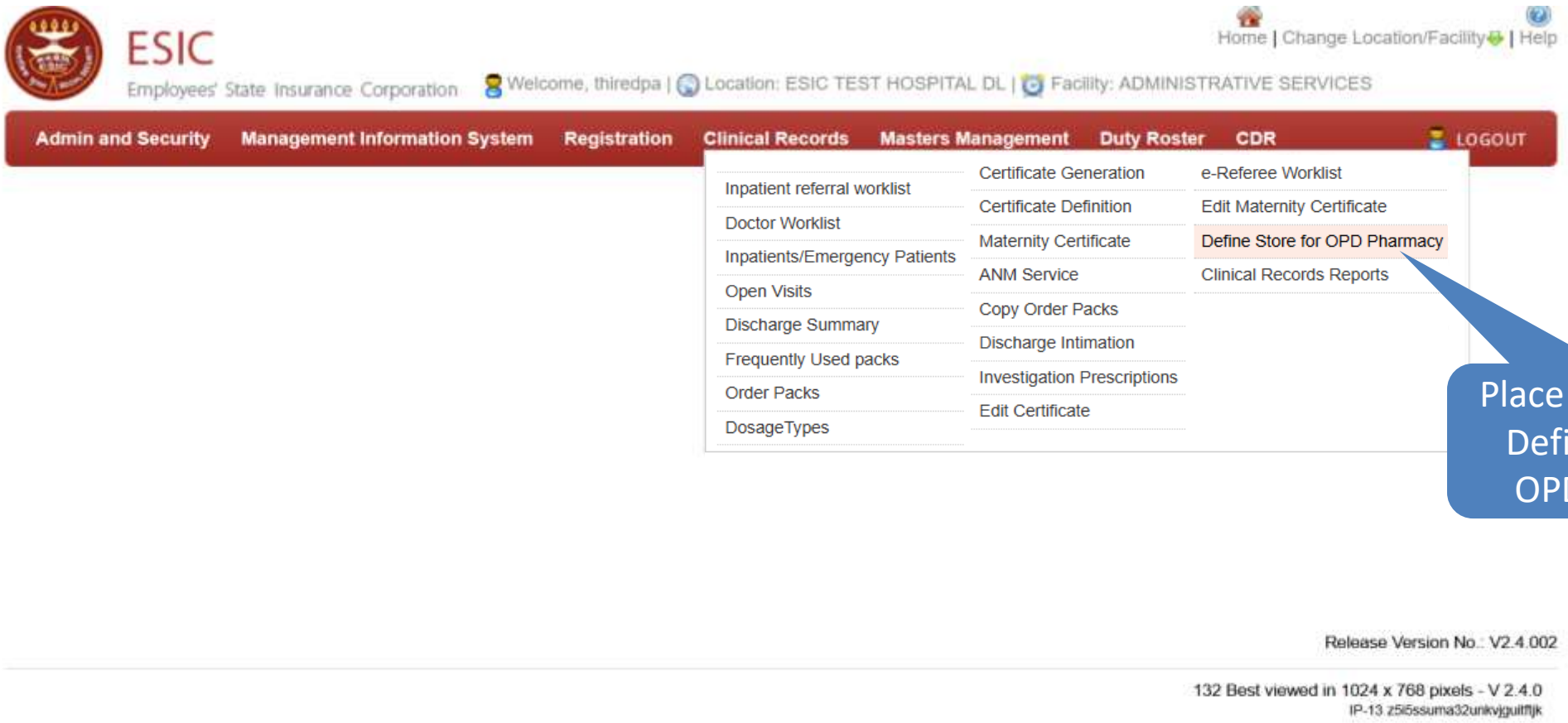
Selecting Health Information System (Remains the same as before)



Selecting Location and Facility (Remains the same as before)

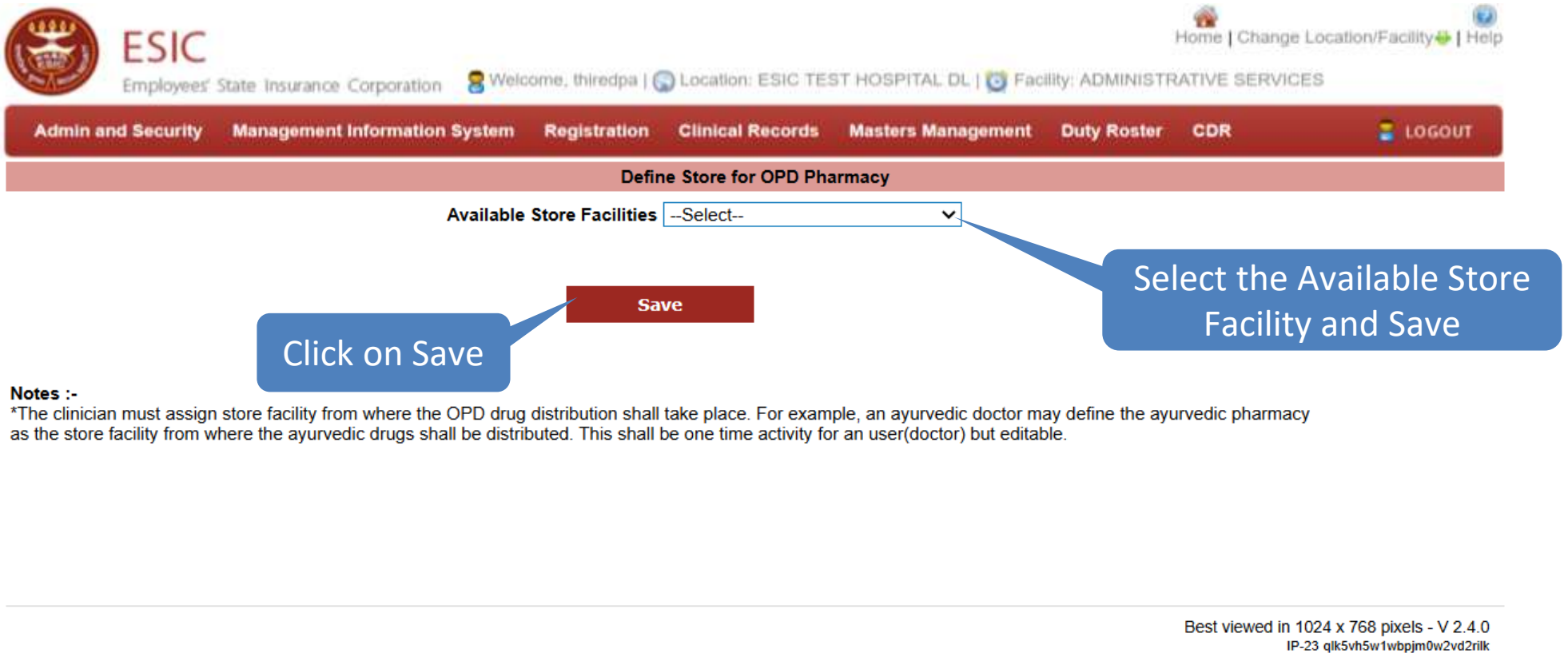


Define Store for OPD Pharmacy



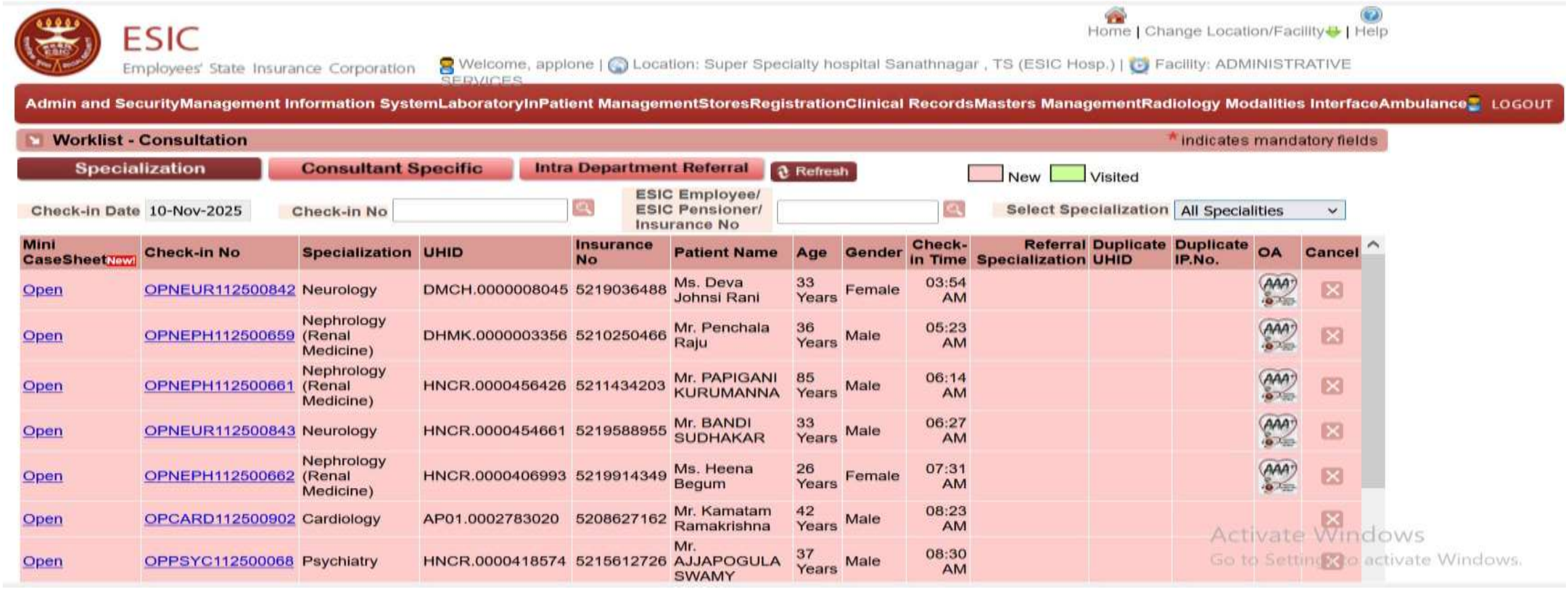
Place the cursor on Define Store for OPD Pharmacy

Define Store for OPD Pharmacy



Selecting Doctor Worklist (Remains the same as before)

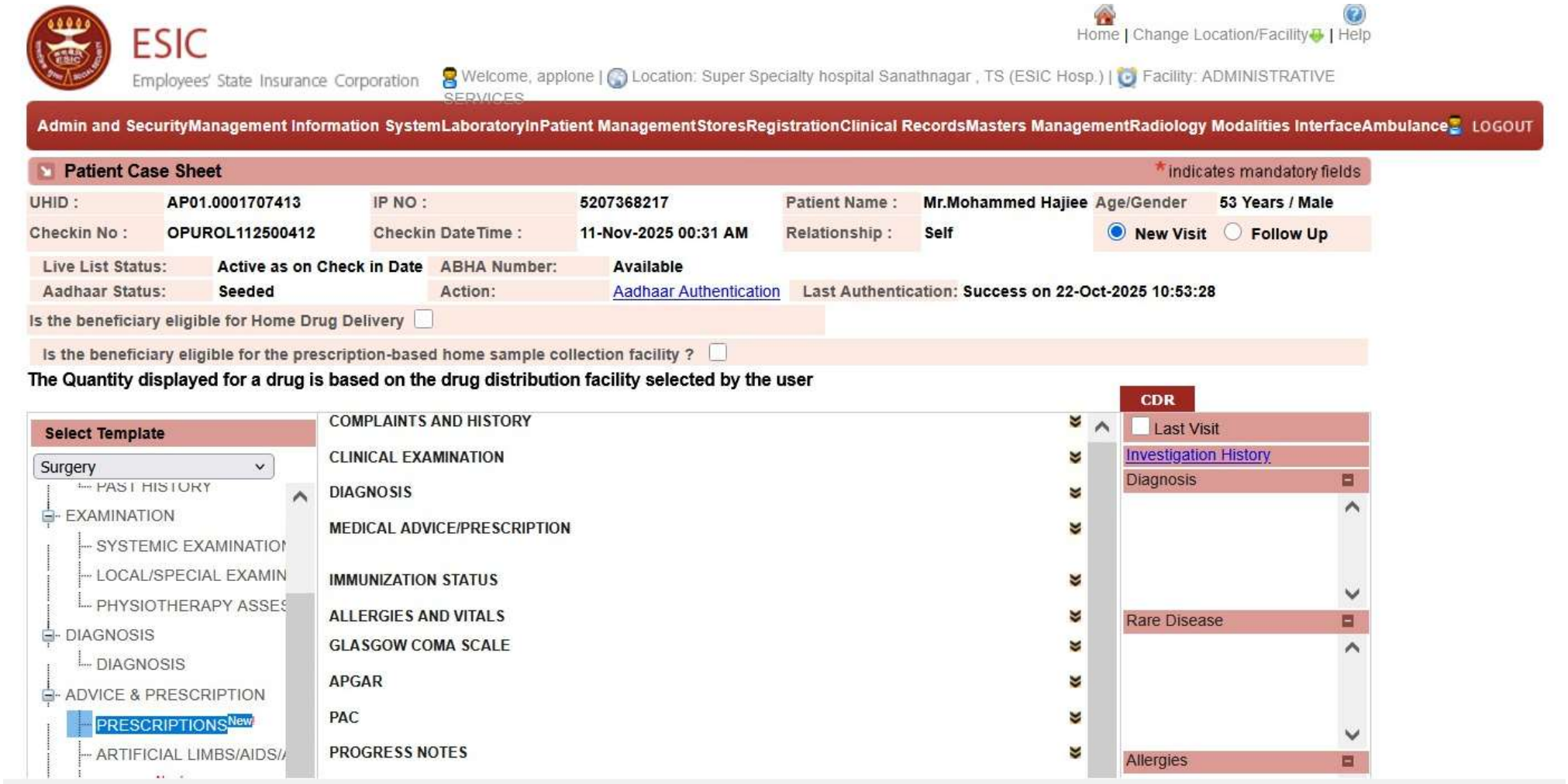
Selecting Worklist Consultation (Remains the same as before)



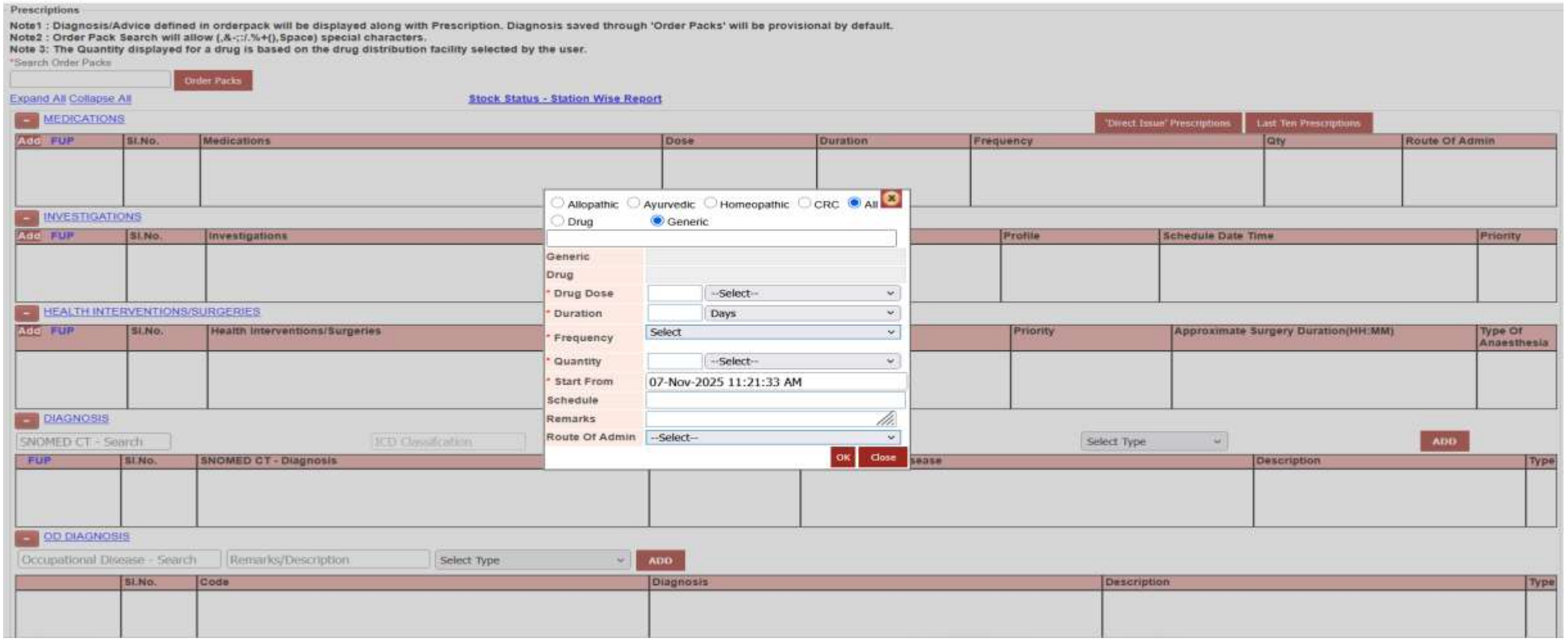
Mini CaseSheet New!	Check-in No	Specialization	UHID	Insurance No	Patient Name	Age	Gender	Check-in Time	Referral Specialization	Duplicate UHID	Duplicate IP.No.	OA	Cancel
Open	OPNEUR112500842	Neurology	DMCH.0000008045	5219036488	Ms. Deva Johnsi Rani	33 Years	Female	03:54 AM					
Open	OPNEPH112500659	Nephrology (Renal Medicine)	DHMK.0000003356	5210250466	Mr. Penchala Raju	36 Years	Male	05:23 AM					
Open	OPNEPH112500661	Nephrology (Renal Medicine)	HNCR.0000456426	5211434203	Mr. PAPIGANI KURUMANNA	85 Years	Male	06:14 AM					
Open	OPNEUR112500843	Neurology	HNCR.0000454661	5219588955	Mr. BANDI SUDHAKAR	33 Years	Male	06:27 AM					
Open	OPNEPH112500662	Nephrology (Renal Medicine)	HNCR.0000406993	5219914349	Ms. Heena Begum	26 Years	Female	07:31 AM					
Open	OPCARD112500902	Cardiology	AP01.0002783020	5208627162	Mr. Kamatam Ramakrishna	42 Years	Male	08:23 AM					
Open	OPPSYC112500068	Psychiatry	HNCR.0000418574	5215612726	Mr. AJJAPOGULA SWAMY	37 Years	Male	08:30 AM					

Activate Windows
Go to Settings to activate Windows.

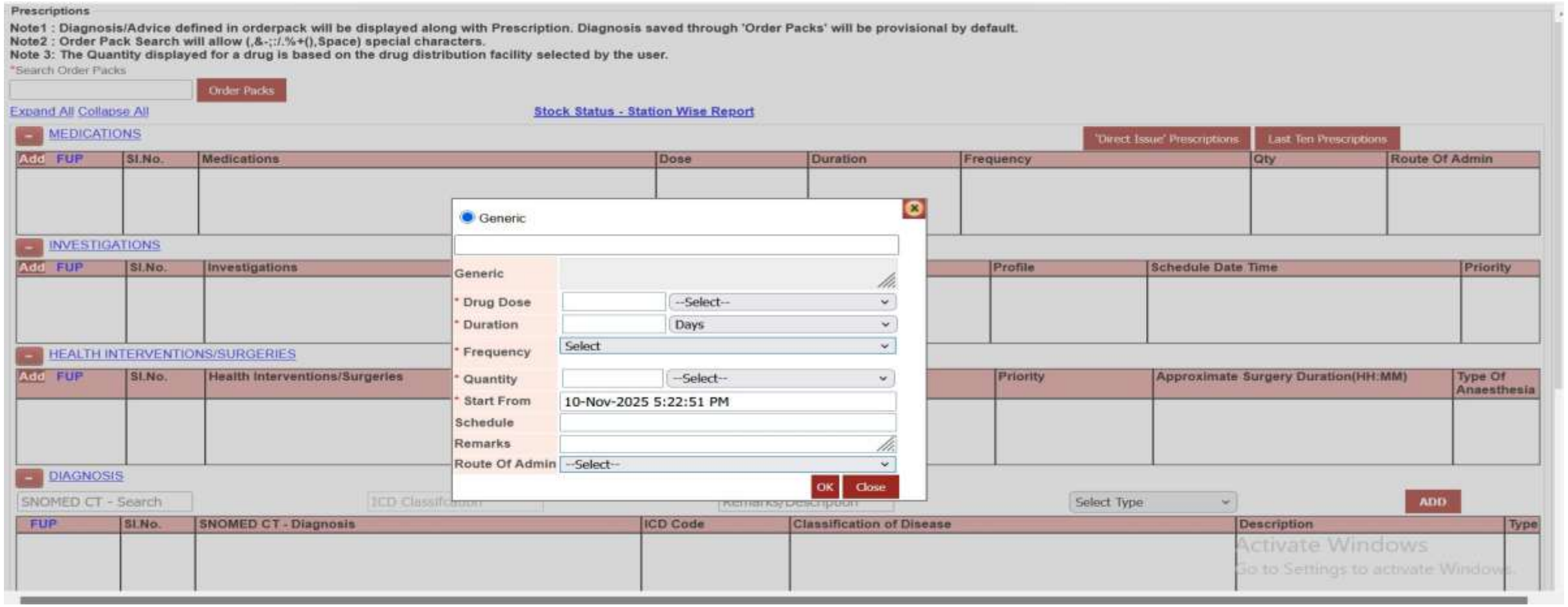
Selecting Patient Case Sheet (Remains the same as before)



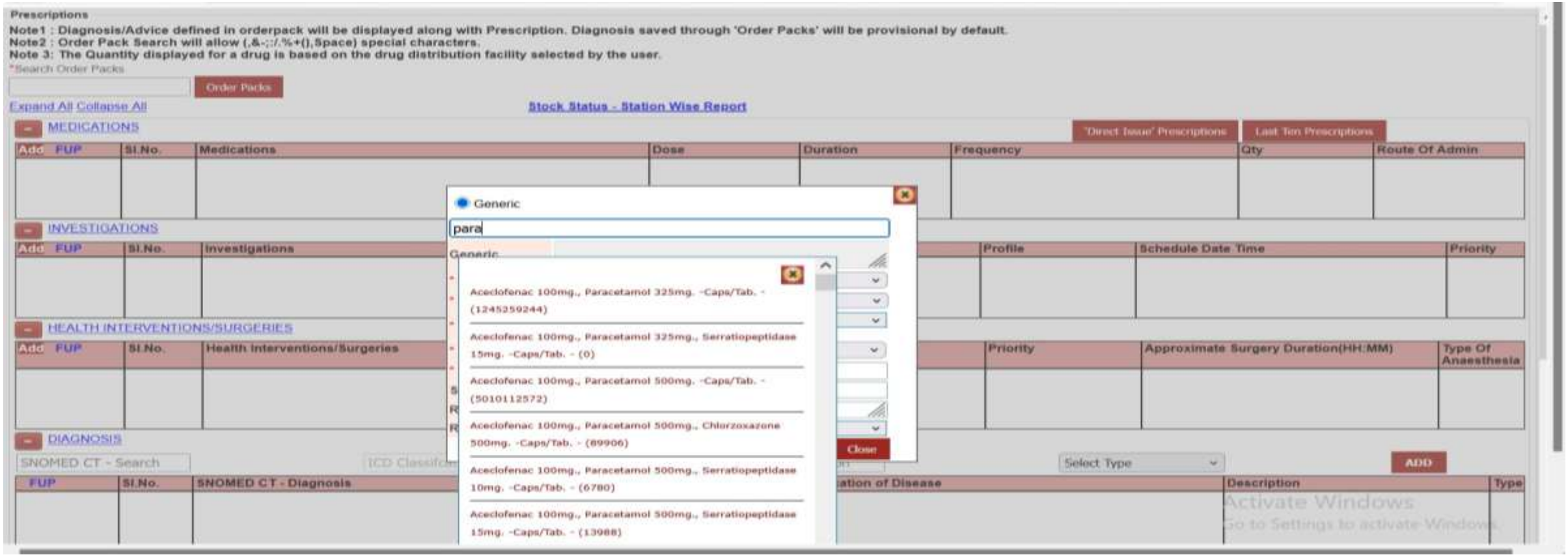
Prescription Window: Previous workflow



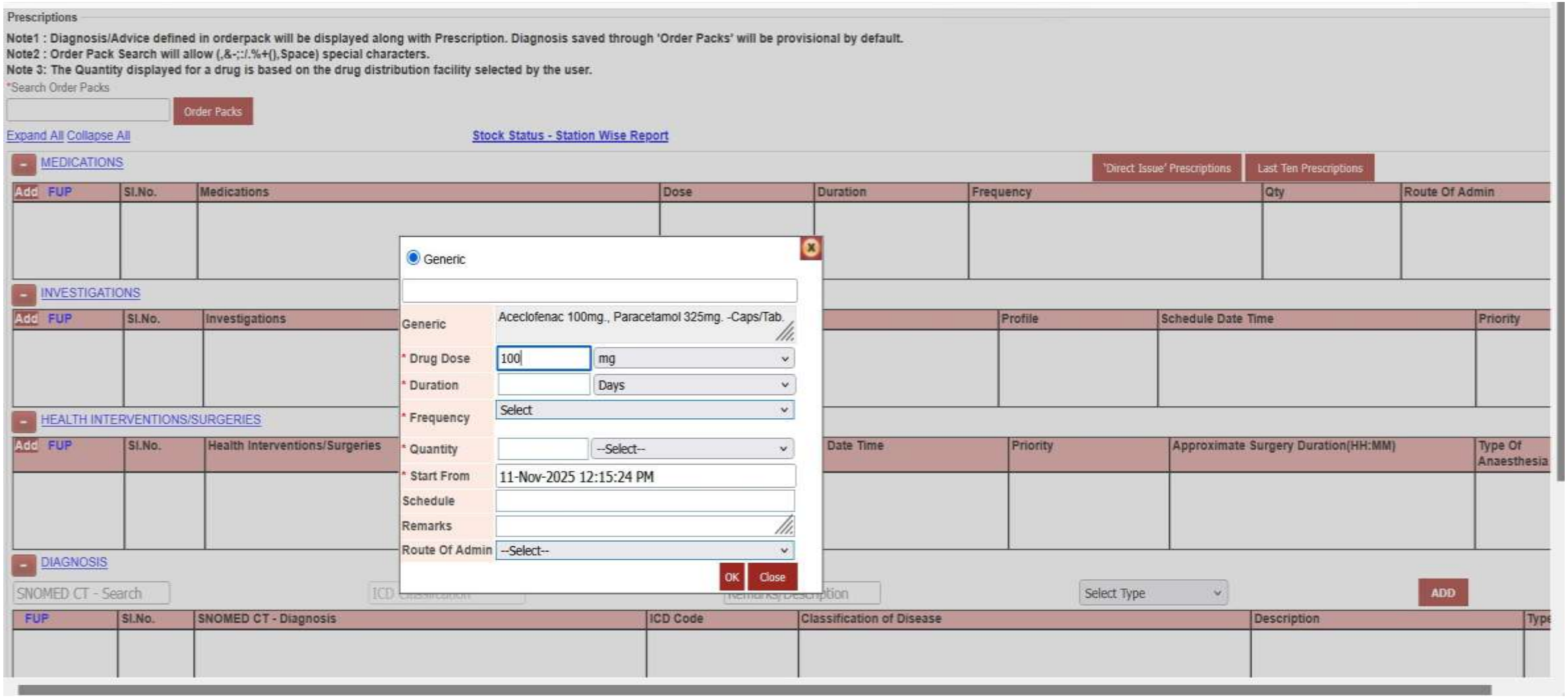
Prescription Window: New workflow

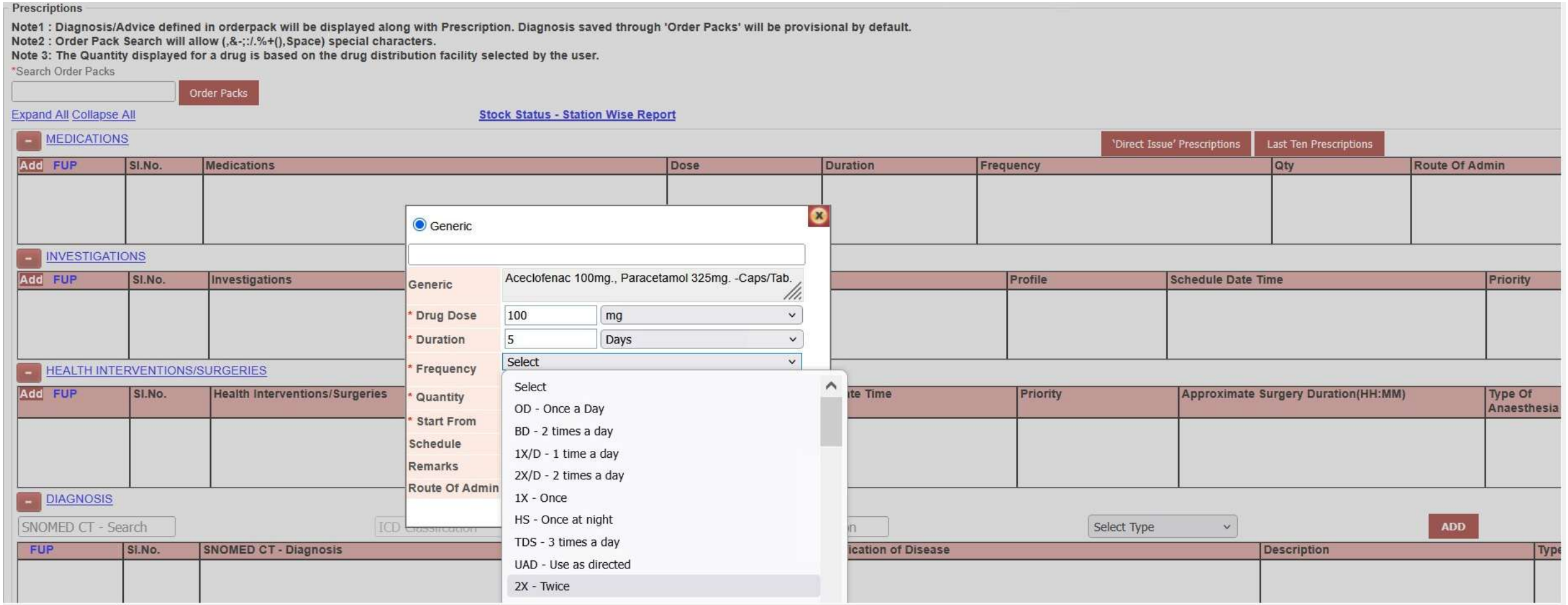


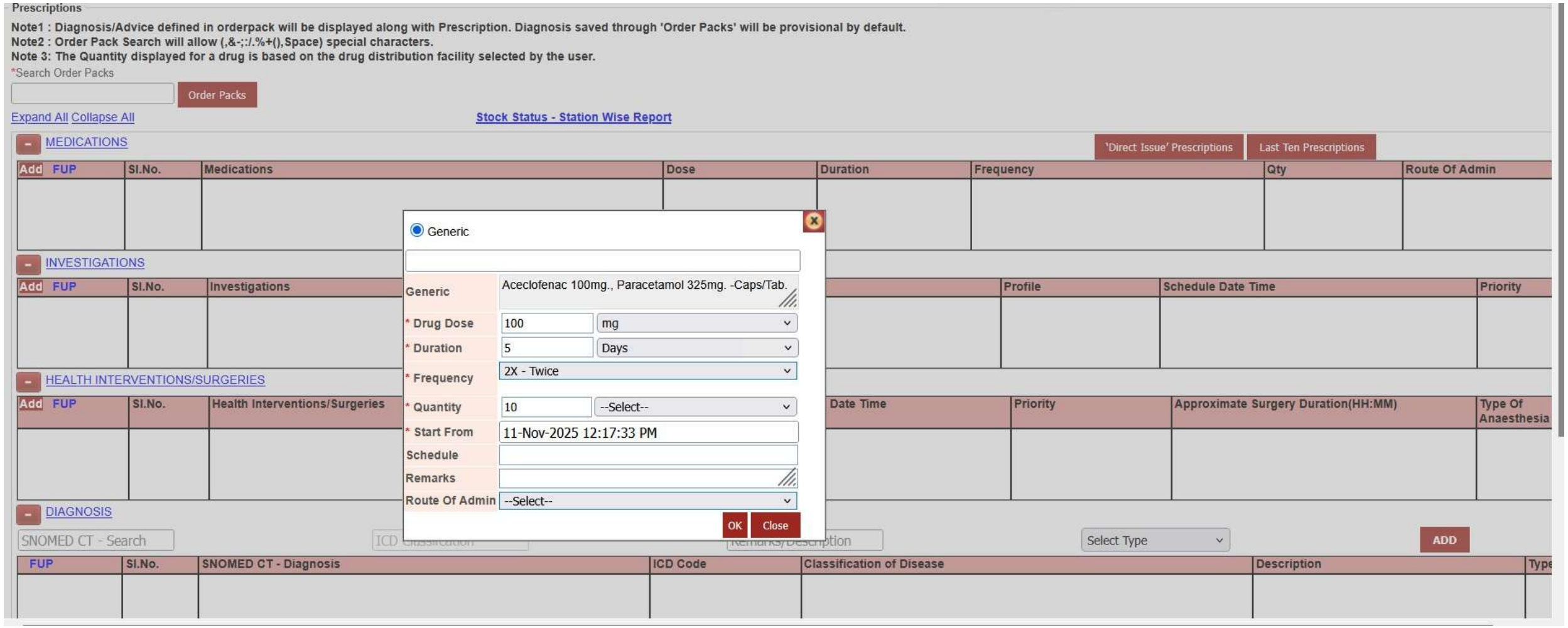
Prescription Window: Generic Search

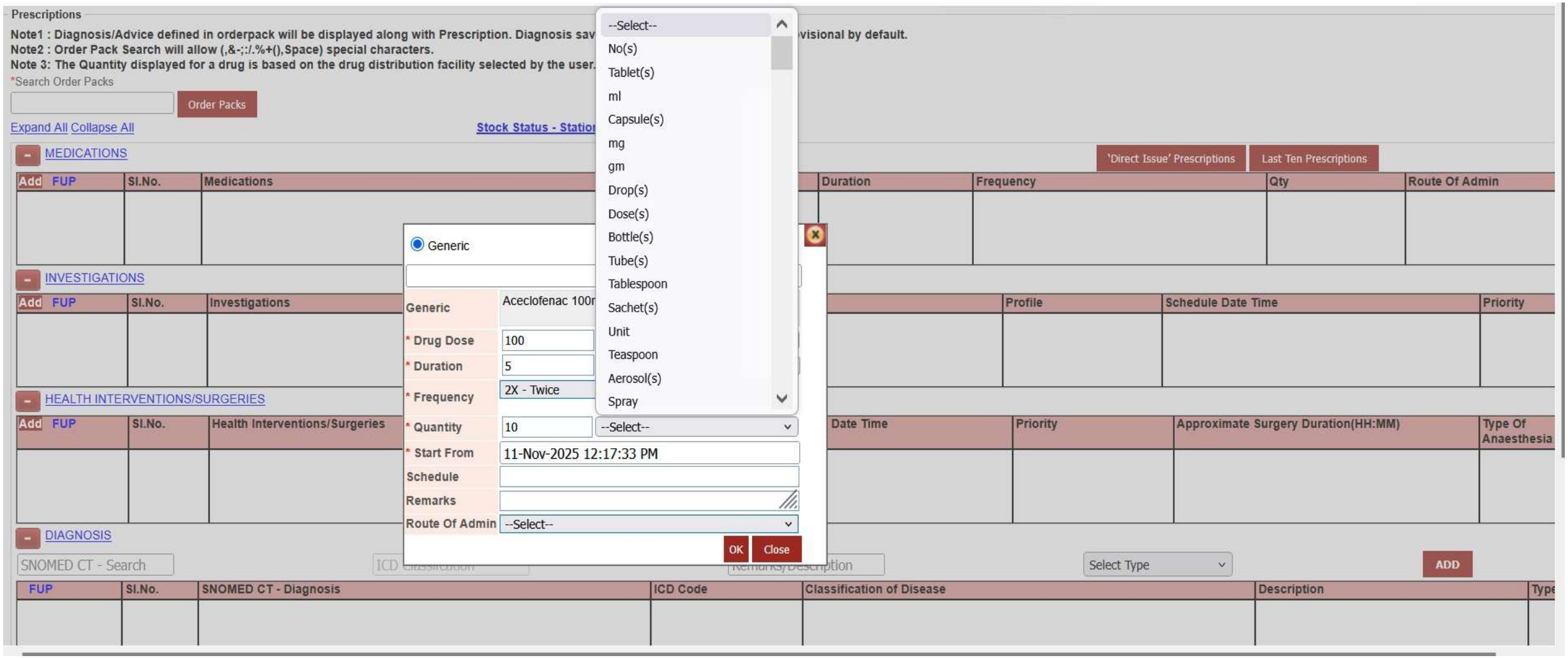


Generic Auto Calculation:

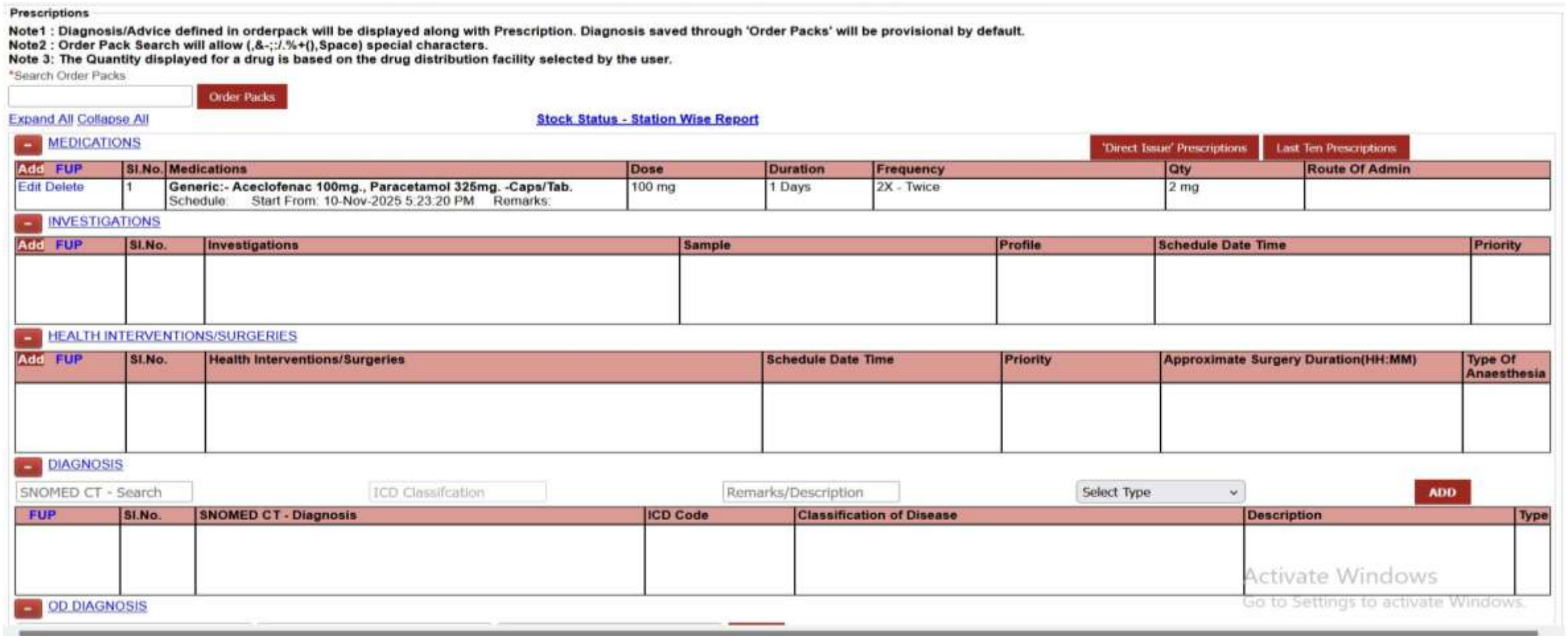



Prescriptions
Note1 : Diagnosis/Advice defined in orderpack will be displayed along with Prescription. Diagnosis saved through 'Order Packs' will be provisional by default.
Note2 : Order Pack Search will allow (,&-;:/.%+(),Space) special characters.
Note 3: The Quantity displayed for a drug is based on the drug distribution facility selected by the user.
*Search Order Packs
Order Packs
Expand All Collapse All
Stock Status - Station Wise Report
MEDICATIONS
'Direct Issue' Prescriptions
Last Ten Prescriptions
Add FUP
Sl.No.
Medications
Dose
Duration
Frequency
Qty
Route Of Admin
INVESTIGATIONS
Add FUP
Sl.No.
Investigations
Profile
Schedule Date Time
Priority
HEALTH INTERVENTIONS/SURGERIES
Add FUP
Sl.No.
Health Interventions/Surgeries
Priority
Approximate Surgery Duration(HH:MM)
Type Of Anaesthesia
DIAGNOSIS
SNOMED CT - Search
Select Type
ADD
FUP
Sl.No.
SNOMED CT - Diagnosis
Description
Generic
Generic
Aceclofenac 100mg., Paracetamol 325mg. -Caps/Tab.
* Drug Dose
100
mg
* Duration
5
Days
* Frequency
Select
* Quantity
* Start From
Schedule
Remarks
Route Of Admin
Select
OD - Once a Day
BD - 2 times a day
1X/D - 1 time a day
2X/D - 2 times a day
1X - Once
HS - Once at night
TDS - 3 times a day
UAD - Use as directed
2X - Twice


Prescriptions
Note1 : Diagnosis/Advice defined in orderpack will be displayed along with Prescription. Diagnosis saved through 'Order Packs' will be provisional by default.
Note2 : Order Pack Search will allow (,&-;:/.%+(),Space) special characters.
Note 3: The Quantity displayed for a drug is based on the drug distribution facility selected by the user.
*Search Order Packs
Order Packs
Expand All Collapse All
Stock Status - Station Wise Report
MEDICATIONS
'Direct Issue' Prescriptions
Last Ten Prescriptions
Add FUP
Sl.No.
Medications
Dose
Duration
Frequency
Qty
Route Of Admin
INVESTIGATIONS
Add FUP
Sl.No.
Investigations
Profile
Schedule Date Time
Priority
HEALTH INTERVENTIONS/SURGERIES
Add FUP
Sl.No.
Health Interventions/Surgeries
Date Time
Priority
Approximate Surgery Duration(HH:MM)
Type Of Anaesthesia
DIAGNOSIS
SNOMED CT - Search
Select Type
ADD
FUP
Sl.No.
SNOMED CT - Diagnosis
ICD Code
Classification of Disease
Description
Generic
Generic
Aceclofenac 100mg., Paracetamol 325mg. -Caps/Tab.
* Drug Dose
100
mg
* Duration
5
Days
* Frequency
2X - Twice
* Quantity
10
--Select--
* Start From
11-Nov-2025 12:17:33 PM
Schedule
Remarks
Route Of Admin
--Select--
OK
Close


Prescriptions
Note1 : Diagnosis/Advice defined in orderpack will be displayed along with Prescription. Diagnosis sav visional by default.
Note2 : Order Pack Search will allow (,&-;:/.%+(),Space) special characters.
Note 3: The Quantity displayed for a drug is based on the drug distribution facility selected by the user.
*Search Order Packs
Order Packs
Expand All Collapse All
Stock Status - Statio
MEDICATIONS
'Direct Issue' Prescriptions
Last Ten Prescriptions
Add FUP Sl.No. Medications Duration Frequency Qty Route Of Admin
INVESTIGATIONS
Add FUP Sl.No. Investigations Profile Schedule Date Time Priority
HEALTH INTERVENTIONS/SURGERIES
Add FUP Sl.No. Health Interventions/Surgeries Date Time Priority Approximate Surgery Duration(HH:MM) Type Of Anaesthesia
DIAGNOSIS
SNOMED CT - Search
ICD Classification
Remarks/Description
Select Type
ADD
FUP Sl.No. SNOMED CT - Diagnosis ICD Code Classification of Disease Description Type
Generic
Generic Aceclofenac 100r
* Drug Dose 100
* Duration 5
* Frequency 2X - Twice
* Quantity 10
--Select--
* Start From 11-Nov-2025 12:17:33 PM
Schedule
Remarks
Route Of Admin --Select--
OK
Close
--Select--
No(s)
Tablet(s)
ml
Capsule(s)
mg
gm
Drop(s)
Dose(s)
Bottle(s)
Tube(s)
Tablespoon
Sachet(s)
Unit
Teaspoon
Aerosol(s)
Spray

Medications: Generic Prescription in “Add Medications” (Continued)



Prescriptions

Note1 : Diagnosis/Advice defined in orderpack will be displayed along with Prescription. Diagnosis saved through 'Order Packs' will be provisional by default.
Note2 : Order Pack Search will allow (,&-;:/.%+(),Space) special characters.
Note 3: The Quantity displayed for a drug is based on the drug distribution facility selected by the user.

*Search Order Packs

Order Packs

Expand All Collapse All

Stock Status - Station Wise Report

MEDICATIONS

'Direct Issue' Prescriptions | Last Ten Prescriptions

Add FUP	Sl.No.	Medications	Dose	Duration	Frequency	Qty	Route Of Admin
Edit Delete	1	Generic:- Aceclofenac 100mg., Paracetamol 325mg. -Caps/Tab. Schedule: Start From: 10-Nov-2025 5:23:20 PM Remarks:	100 mg	1 Days	2X - Twice	2 mg	

INVESTIGATIONS

Add FUP	Sl.No.	Investigations	Sample	Profile	Schedule Date Time	Priority

HEALTH INTERVENTIONS/SURGERIES

Add FUP	Sl.No.	Health Interventions/Surgeries	Schedule Date Time	Priority	Approximate Surgery Duration(HH:MM)	Type Of Anaesthesia

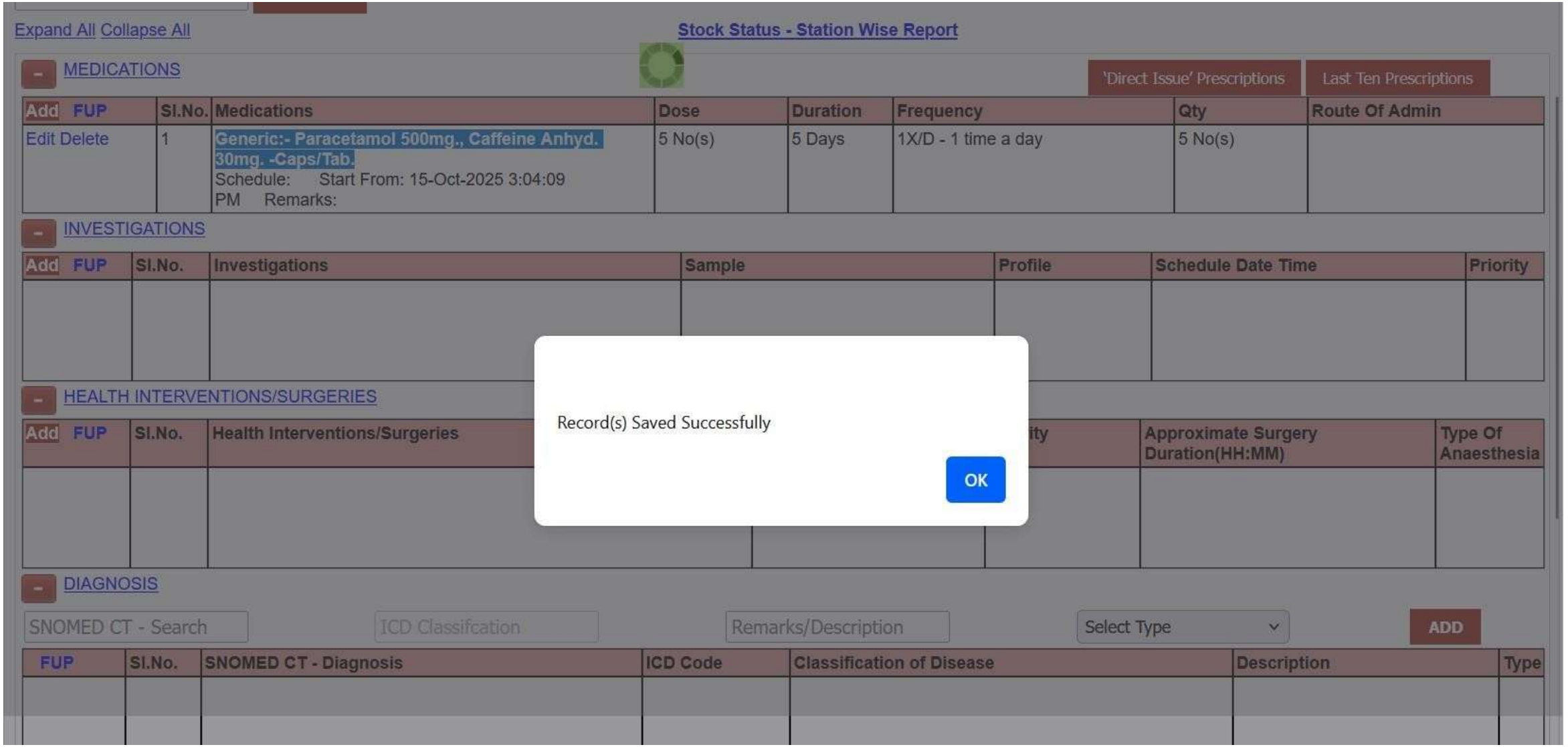
DIAGNOSIS

SNOMED CT - Search | ICD Classifcation | Remarks/Description | Select Type | ADD

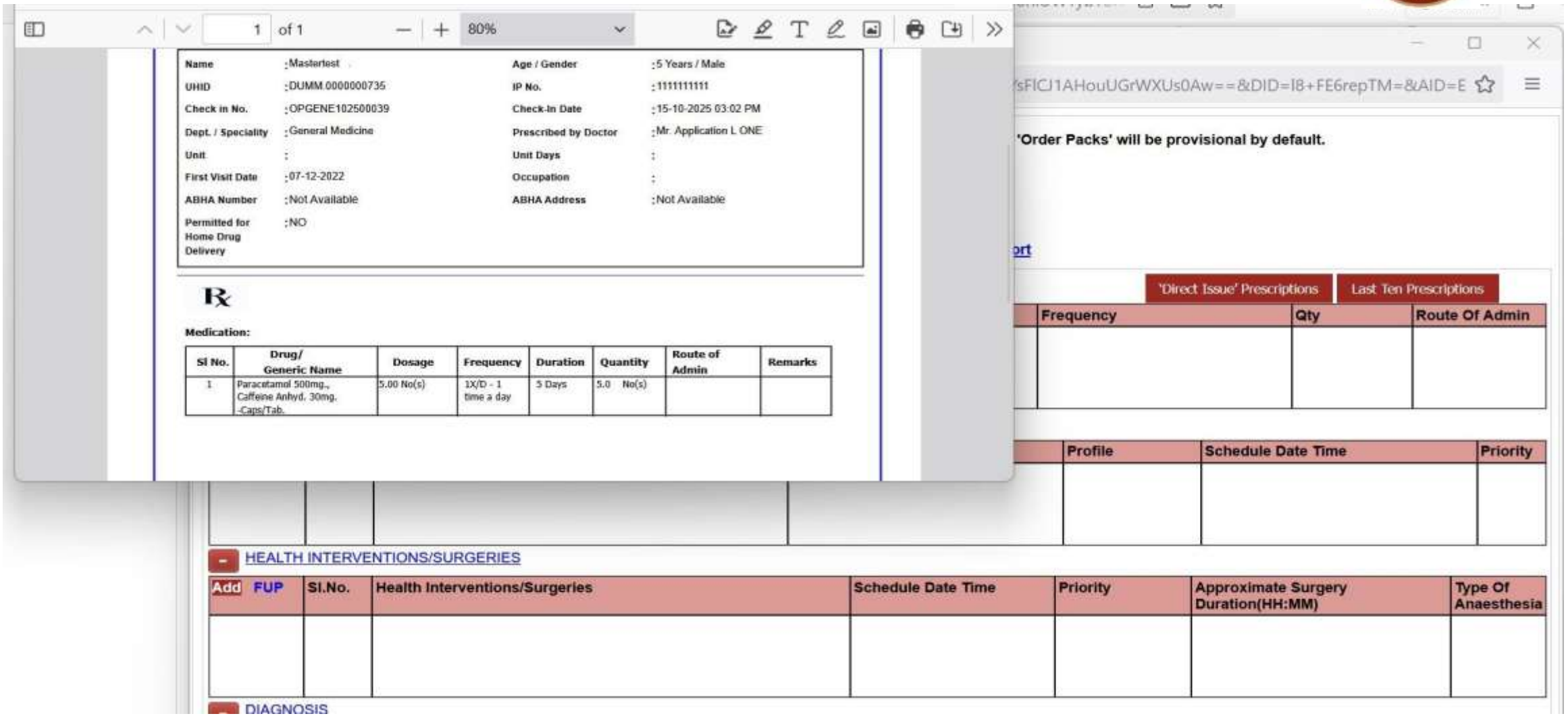
FUP	Sl.No.	SNOMED CT - Diagnosis	ICD Code	Classification of Disease	Description	Type

OD DIAGNOSIS

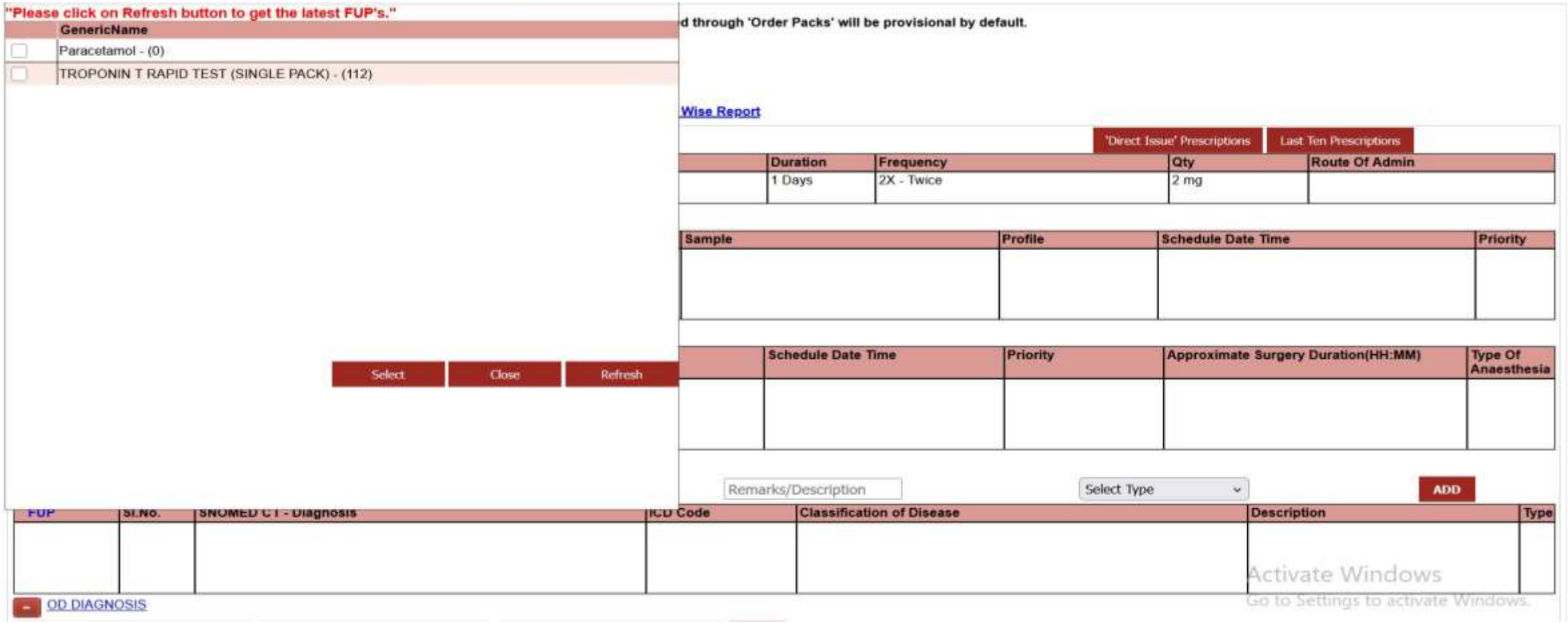
Activate Windows
Go to Settings to activate Windows.


Expand All Collapse All
Stock Status - Station Wise Report
MEDICATIONS
'Direct Issue' Prescriptions
Last Ten Prescriptions
Add FUP | Sl.No. | Medications | Dose | Duration | Frequency | Qty | Route Of Admin
Edit Delete | 1 | Generic:- Paracetamol 500mg., Caffeine Anhyd. 30mg. -Caps/Tab. Schedule: Start From: 15-Oct-2025 3:04:09 PM Remarks: | 5 No(s) | 5 Days | 1X/D - 1 time a day | 5 No(s)
INVESTIGATIONS
Add FUP | Sl.No. | Investigations | Sample | Profile | Schedule Date Time | Priority
HEALTH INTERVENTIONS/SURGERIES
Add FUP | Sl.No. | Health Interventions/Surgeries | Approximate Surgery Duration(HH:MM) | Type Of Anaesthesia
Record(s) Saved Successfully
OK
DIAGNOSIS
SNOMED CT - Search
ICD Classifcation
Remarks/Description
Select Type
ADD
FUP | Sl.No. | SNOMED CT - Diagnosis | ICD Code | Classification of Disease | Description | Type

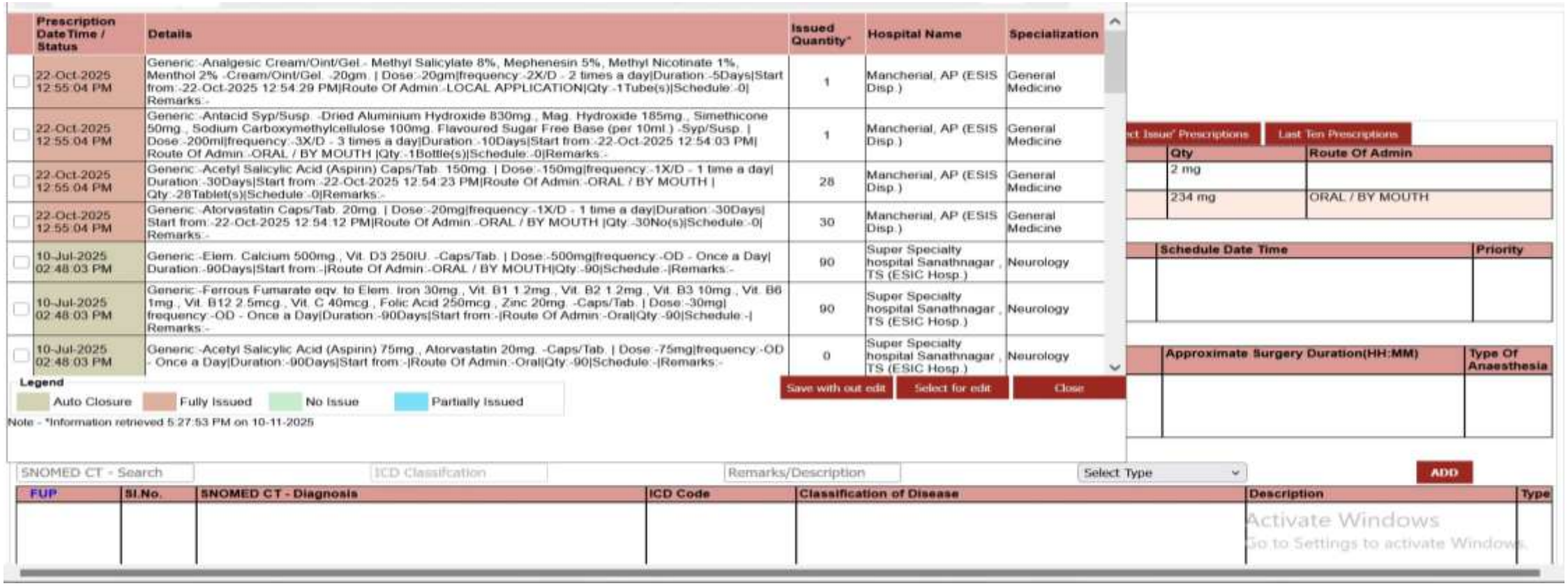
Medications: Generic Prescription upon printing



Medications: Generic Prescription along with drug count available in FUP



Last Ten Prescriptions along with generic names of the medicines



	Prescription DateTime / Status	Details	Issued Quantity*	Hospital Name	Specialization
☐	22-Oct-2025 12:55:04 PM	Generic:-Analgesic Cream/Oint/Gel - Methyl Salicylate 8%, Mephenesin 5%, Methyl Nicotinate 1%, Menthol 2% -Cream/Oint/Gel. -20gm. | Dose:-20gm|frequency:-2X/D - 2 times a day|Duration:-5Days|Start from:-22-Oct-2025 12:54:29 PM|Route Of Admin:-LOCAL APPLICATION|Qty:-1Tube(s)|Schedule:-0| Remarks:-	1	Manchenal, AP (ESIS Disp.)	General Medicine
☐	22-Oct-2025 12:55:04 PM	Generic:-Antacid Syp/Susp. -Dried Aluminium Hydroxide 830mg., Mag. Hydroxide 185mg., Simethicone 50mg., Sodium Carboxymethylcellulose 100mg. Flavoured Sugar Free Base (per 10ml.) -Syp/Susp. | Dose:-200ml|frequency:-3X/D - 3 times a day|Duration:-10Days|Start from:-22-Oct-2025 12:54:03 PM| Route Of Admin:-ORAL / BY MOUTH |Qty:-1Bottle(s)|Schedule:-0|Remarks:-	1	Manchenal, AP (ESIS Disp.)	General Medicine
☐	22-Oct-2025 12:55:04 PM	Generic:-Acetyl Salicylic Acid (Aspirin) Caps/Tab. 150mg. | Dose:-150mg|frequency:-1X/D - 1 time a day| Duration:-30Days|Start from:-22-Oct-2025 12:54:23 PM|Route Of Admin:-ORAL / BY MOUTH | Qty:-28Tablet(s)|Schedule:-0|Remarks:-	28	Manchenal, AP (ESIS Disp.)	General Medicine
☐	22-Oct-2025 12:55:04 PM	Generic:-Atorvastatin Caps/Tab. 20mg. | Dose:-20mg|frequency:-1X/D - 1 time a day|Duration:-30Days| Start from:-22-Oct-2025 12:54:12 PM|Route Of Admin:-ORAL / BY MOUTH |Qty:-30No(s)|Schedule:-0| Remarks:-	30	Manchenal, AP (ESIS Disp.)	General Medicine
☐	10-Jul-2025 02:48:03 PM	Generic:-Elem. Calcium 500mg., Vit. D3 250IU. -Caps/Tab. | Dose:-500mg|frequency:-OD - Once a Day| Duration:-90Days|Start from:-|Route Of Admin:-ORAL / BY MOUTH|Qty:-90|Schedule:-|Remarks:-	90	Super Specialty hospital Sanathnagar , TS (ESIC Hosp.)	Neurology
☐	10-Jul-2025 02:48:03 PM	Generic:-Ferrous Fumarate eqv. to Elem. Iron 30mg., Vit. B1 1.2mg., Vit. B2 1.2mg., Vit. B3 10mg., Vit. B6 1mg., Vit. B12 2.5mcg., Vit. C 40mcg., Folic Acid 250mcg., Zinc 20mg. -Caps/Tab. | Dose:-30mg| frequency:-OD - Once a Day|Duration:-90Days|Start from:-|Route Of Admin:-Oral|Qty:-90|Schedule:-| Remarks:-	90	Super Specialty hospital Sanathnagar , TS (ESIC Hosp.)	Neurology
☐	10-Jul-2025 02:48:03 PM	Generic:-Acetyl Salicylic Acid (Aspirin) 75mg., Atorvastatin 20mg. -Caps/Tab. | Dose:-75mg|frequency:-OD - Once a Day|Duration:-90Days|Start from:-|Route Of Admin:-Oral|Qty:-90|Schedule:-|Remarks:-	0	Super Specialty hospital Sanathnagar , TS (ESIC Hosp.)	Neurology

Legend: Auto Closure | Fully Issued | No Issue | Partially Issued

Note - *Information retrieved 5:27:53 PM on 10-11-2025

Save with out edit | Select for edit | Close

'ct Issue' Prescriptions | Last Ten Prescriptions

	Qty	Route Of Admin
	2 mg	
	234 mg	ORAL / BY MOUTH

	Schedule Date Time	Priority

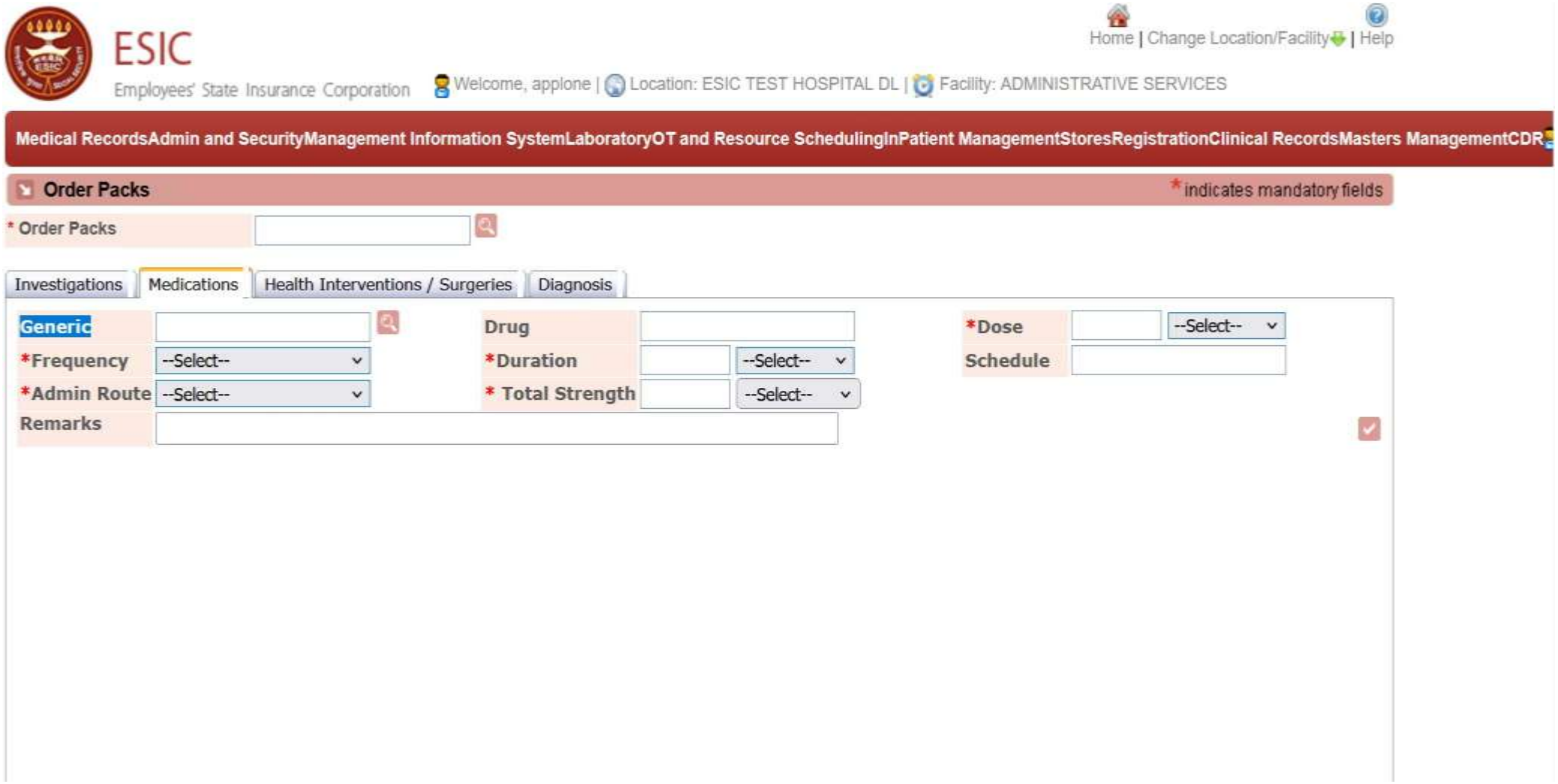
	Approximate Surgery Duration(HH:MM)	Type Of Anaesthesia

SNOMED CT - Search | ICD Classifcation | Remarks/Description | Select Type | ADD

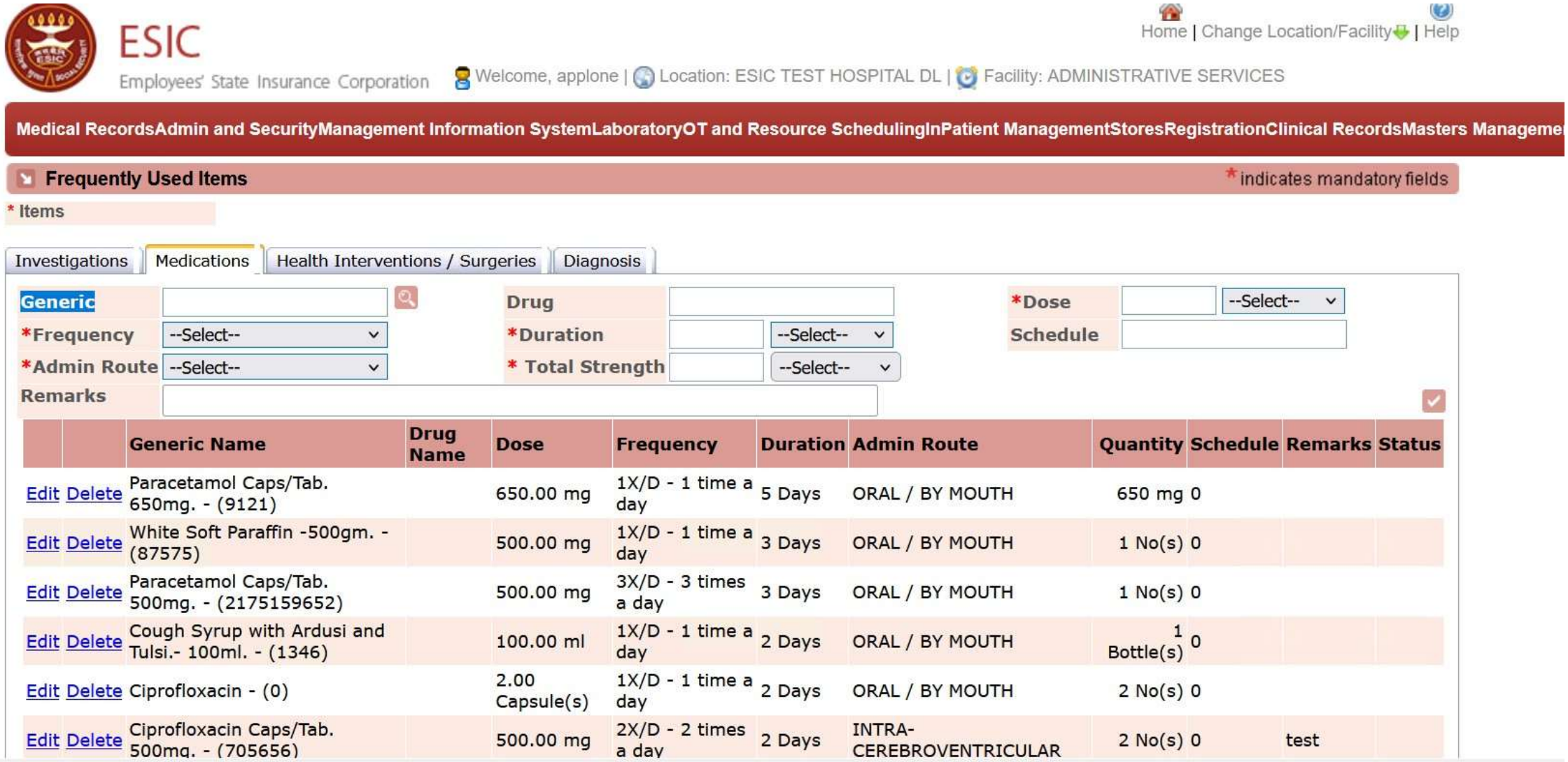
FUP	Sl.No.	SNOMED CT - Diagnosis	ICD Code	Classification of Disease	Description	Type

Activate Windows
Go to Settings to activate Windows.

Order Packs: Generic medicine in the Order Pack



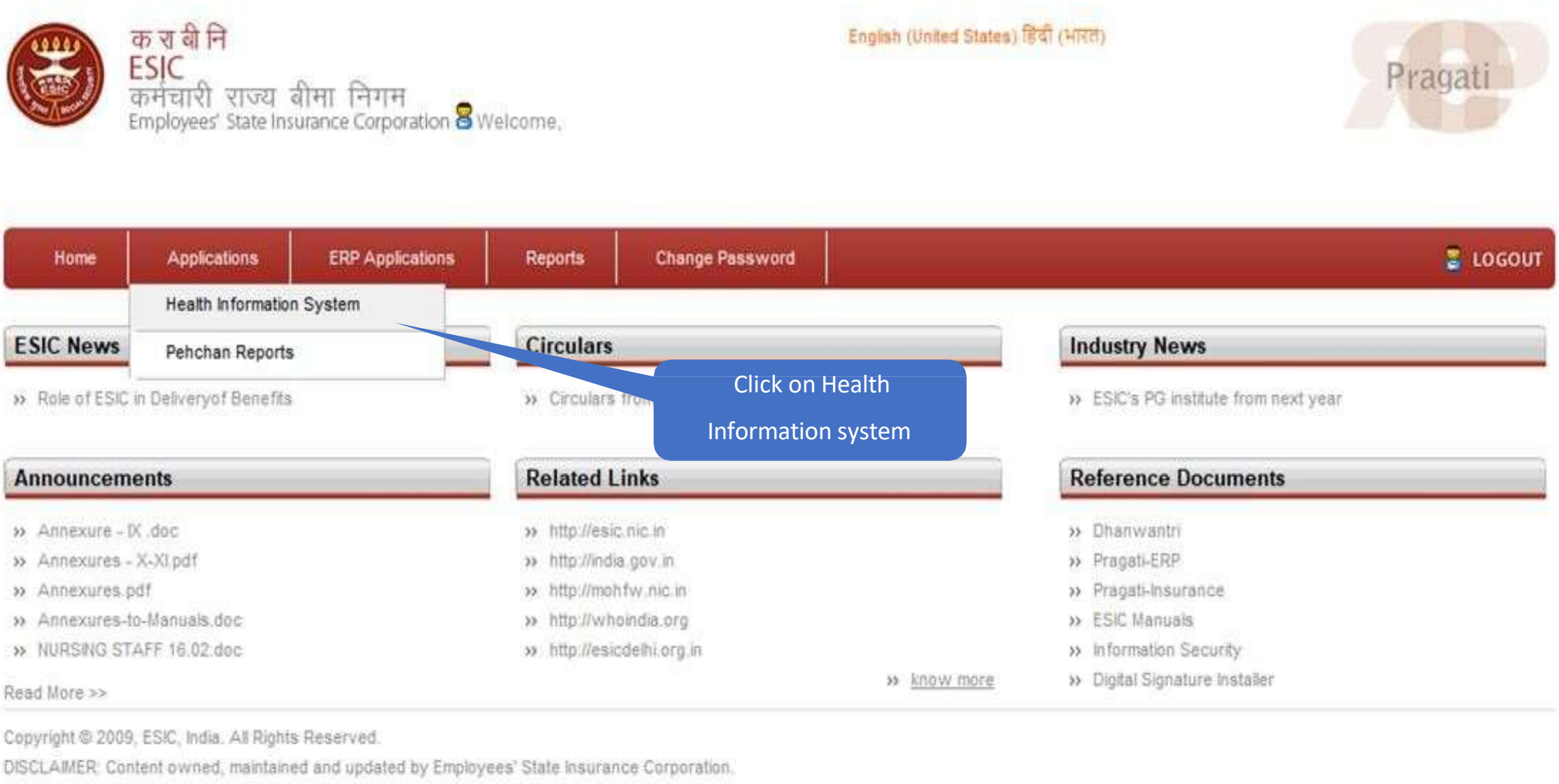
Frequently Used Packs: New workflow



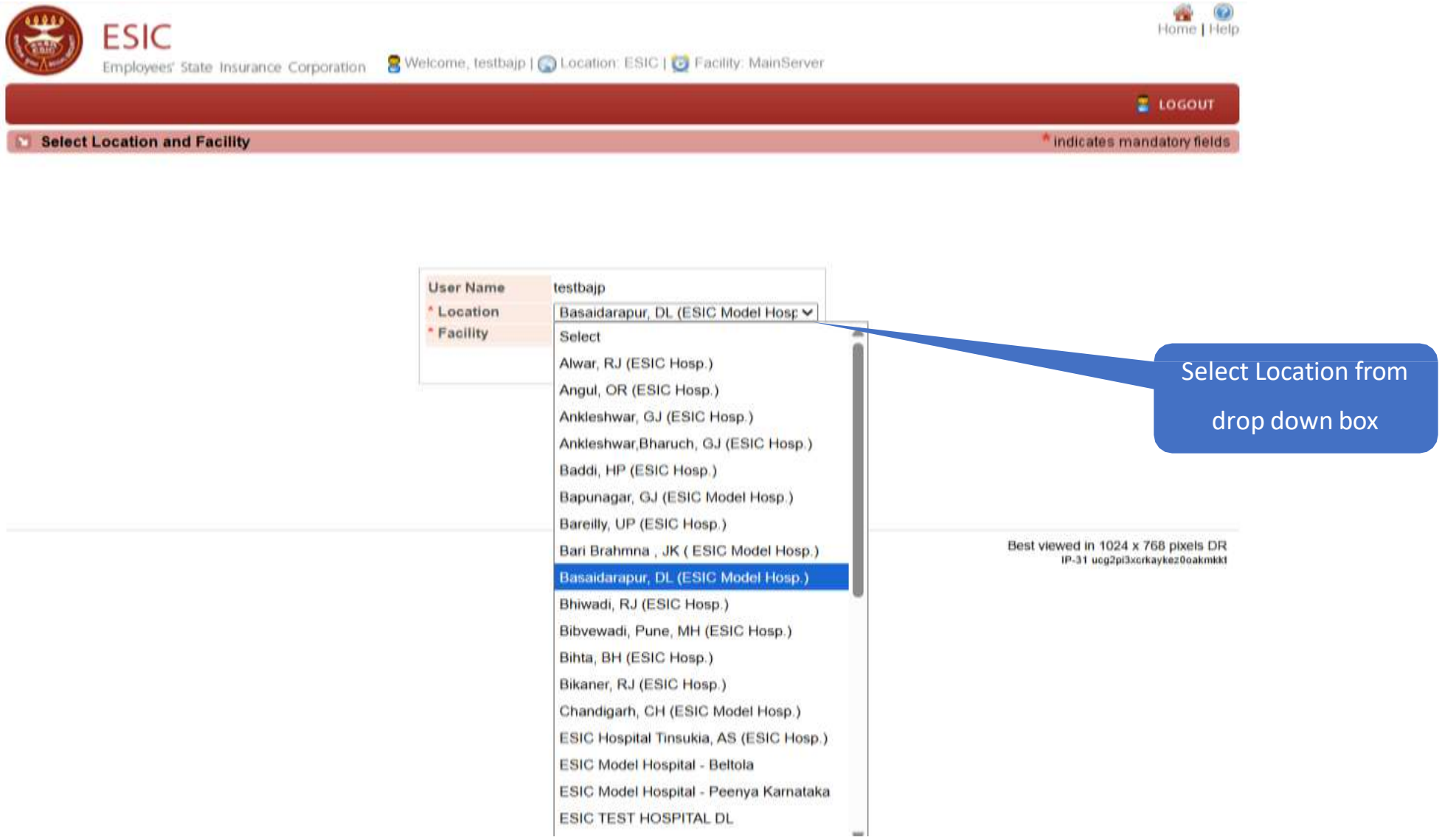
		Generic Name	Drug Name	Dose	Frequency	Duration	Admin Route	Quantity	Schedule	Remarks	Status
Edit	Delete	Paracetamol Caps/Tab. 650mg. - (9121)		650.00 mg	1X/D - 1 time a day	5 Days	ORAL / BY MOUTH	650 mg	0		
Edit	Delete	White Soft Paraffin -500gm. - (87575)		500.00 mg	1X/D - 1 time a day	3 Days	ORAL / BY MOUTH	1 No(s)	0		
Edit	Delete	Paracetamol Caps/Tab. 500mg. - (2175159652)		500.00 mg	3X/D - 3 times a day	3 Days	ORAL / BY MOUTH	1 No(s)	0		
Edit	Delete	Cough Syrup with Ardusi and Tulsi.- 100ml. - (1346)		100.00 ml	1X/D - 1 time a day	2 Days	ORAL / BY MOUTH	1 Bottle(s)	0		
Edit	Delete	Ciprofloxacin - (0)		2.00 Capsule(s)	1X/D - 1 time a day	2 Days	ORAL / BY MOUTH	2 No(s)	0		
Edit	Delete	Ciprofloxacin Caps/Tab. 500mg. - (705656)		500.00 mg	2X/D - 2 times a day	2 Days	INTRA-CEREBROVENTRICULAR	2 No(s)	0	test	

Store Report – Process flow

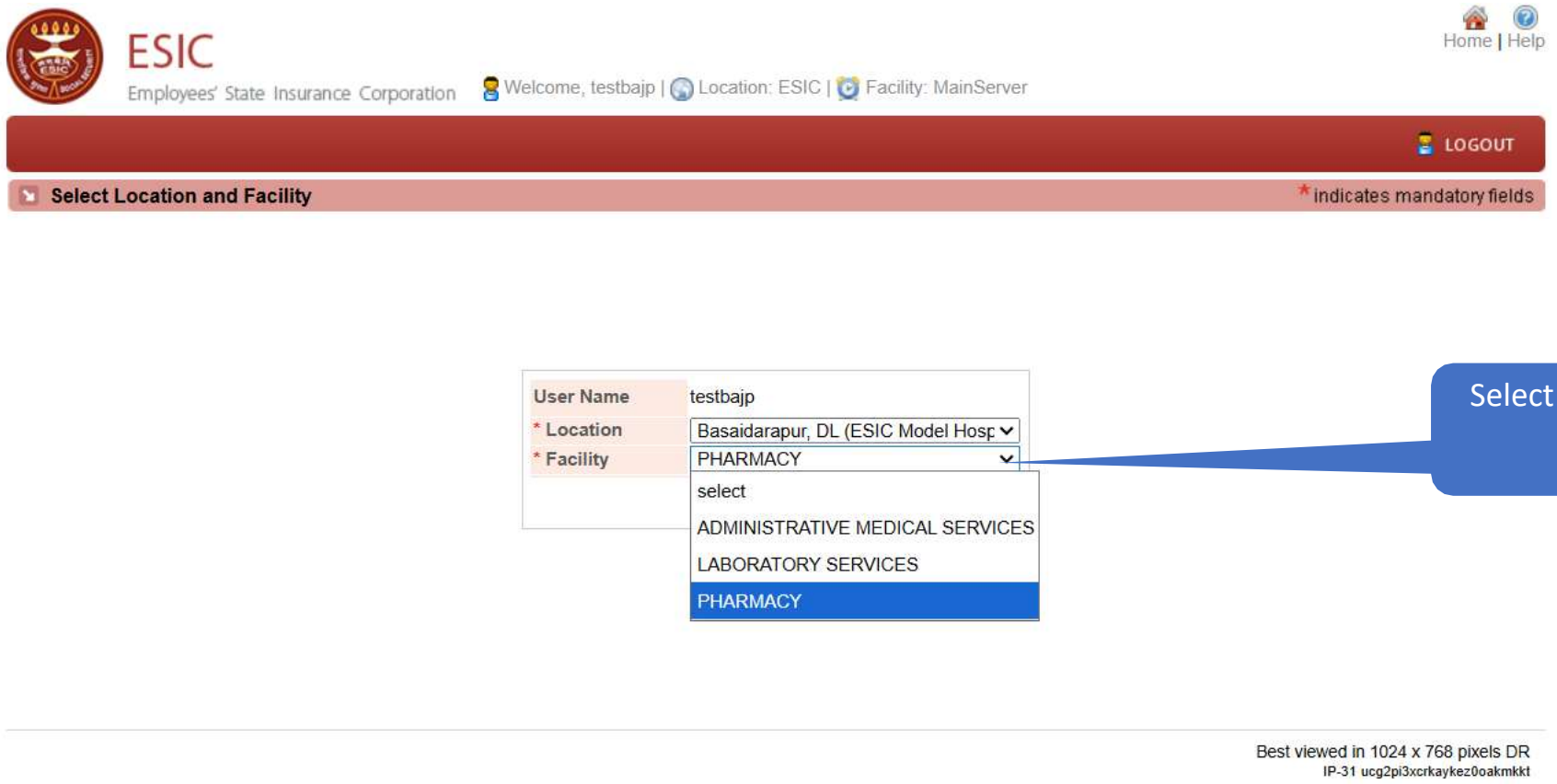
Stock Status – Station Wise



SelectUser Location

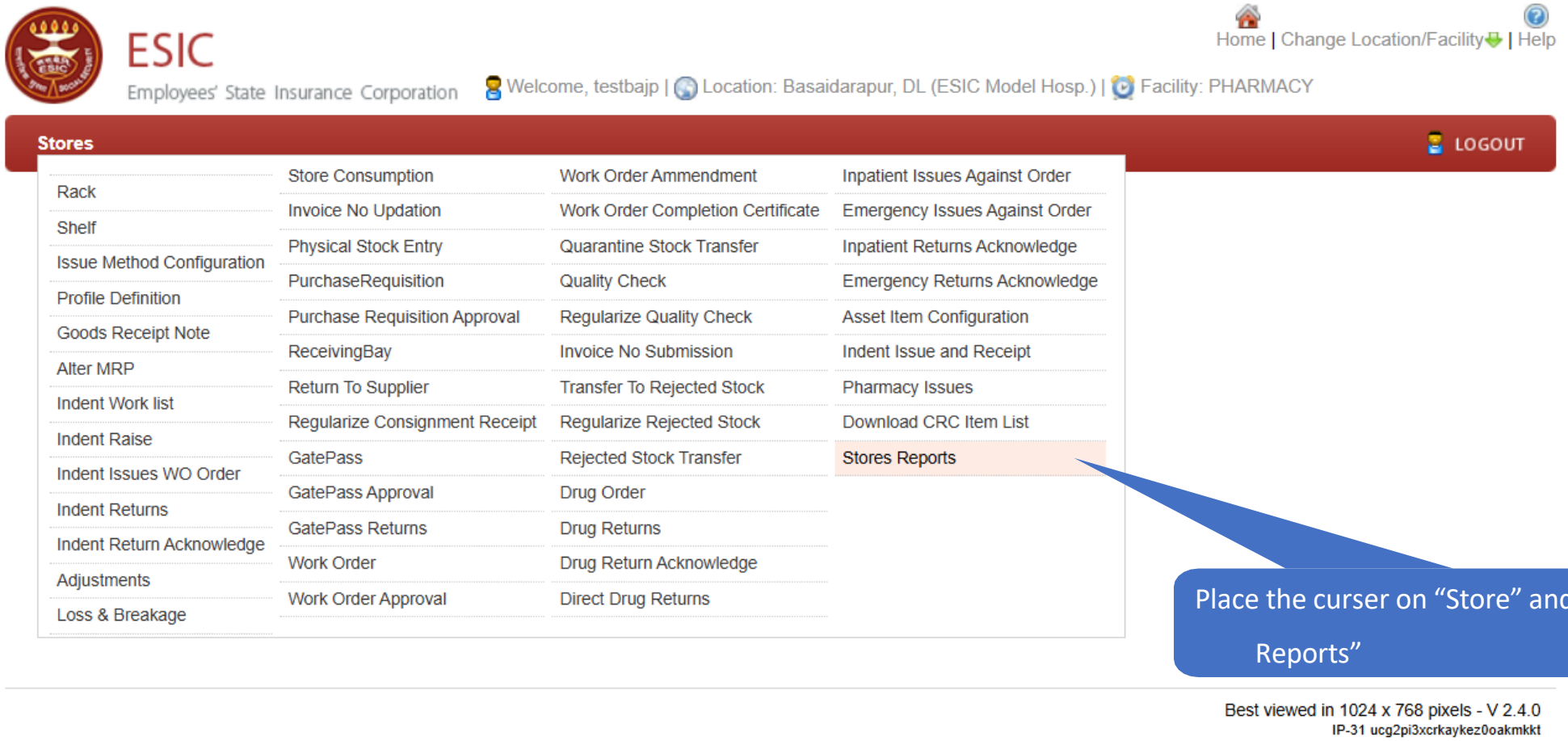


Select User Facility



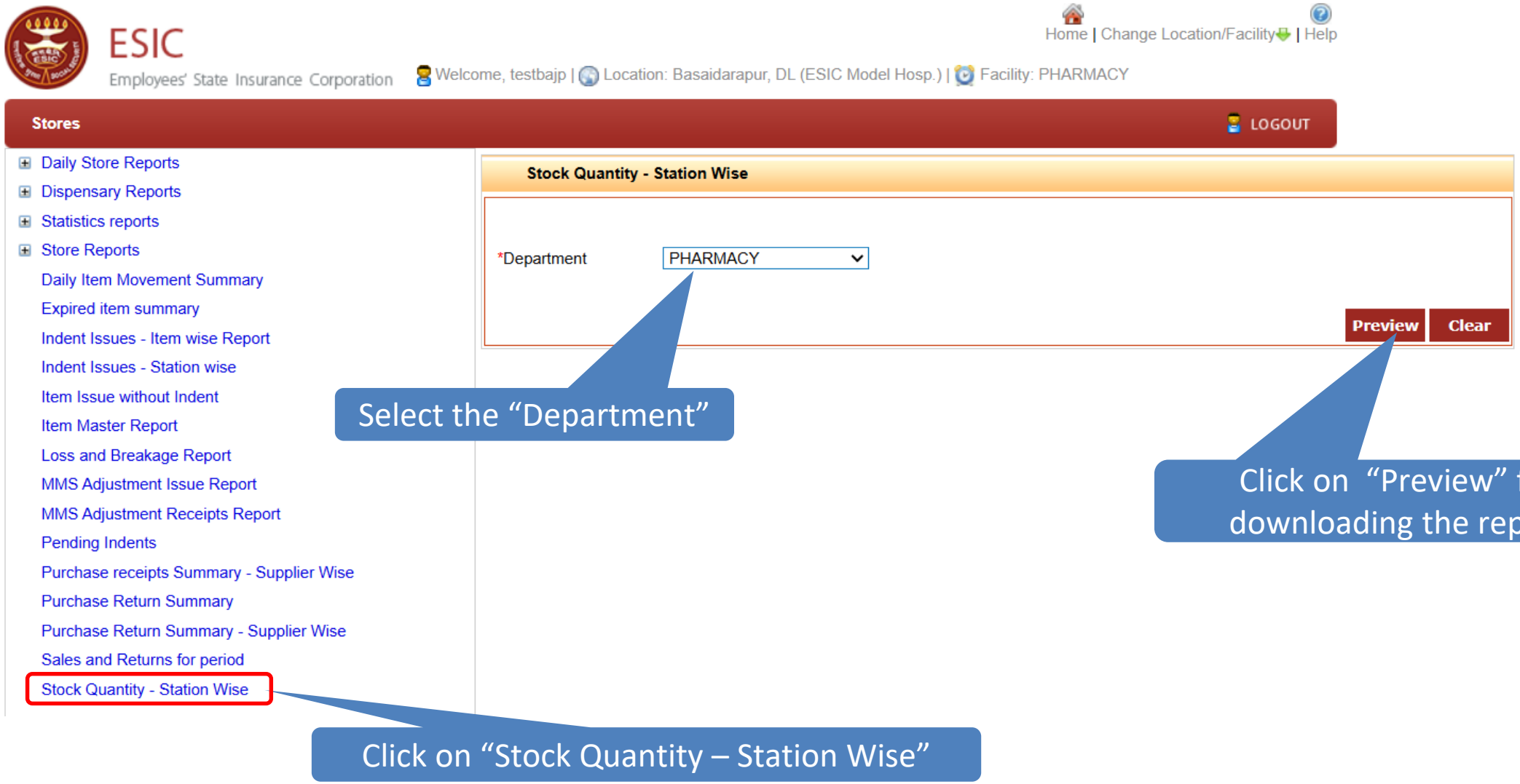
Select Facility from drop down box

Stores

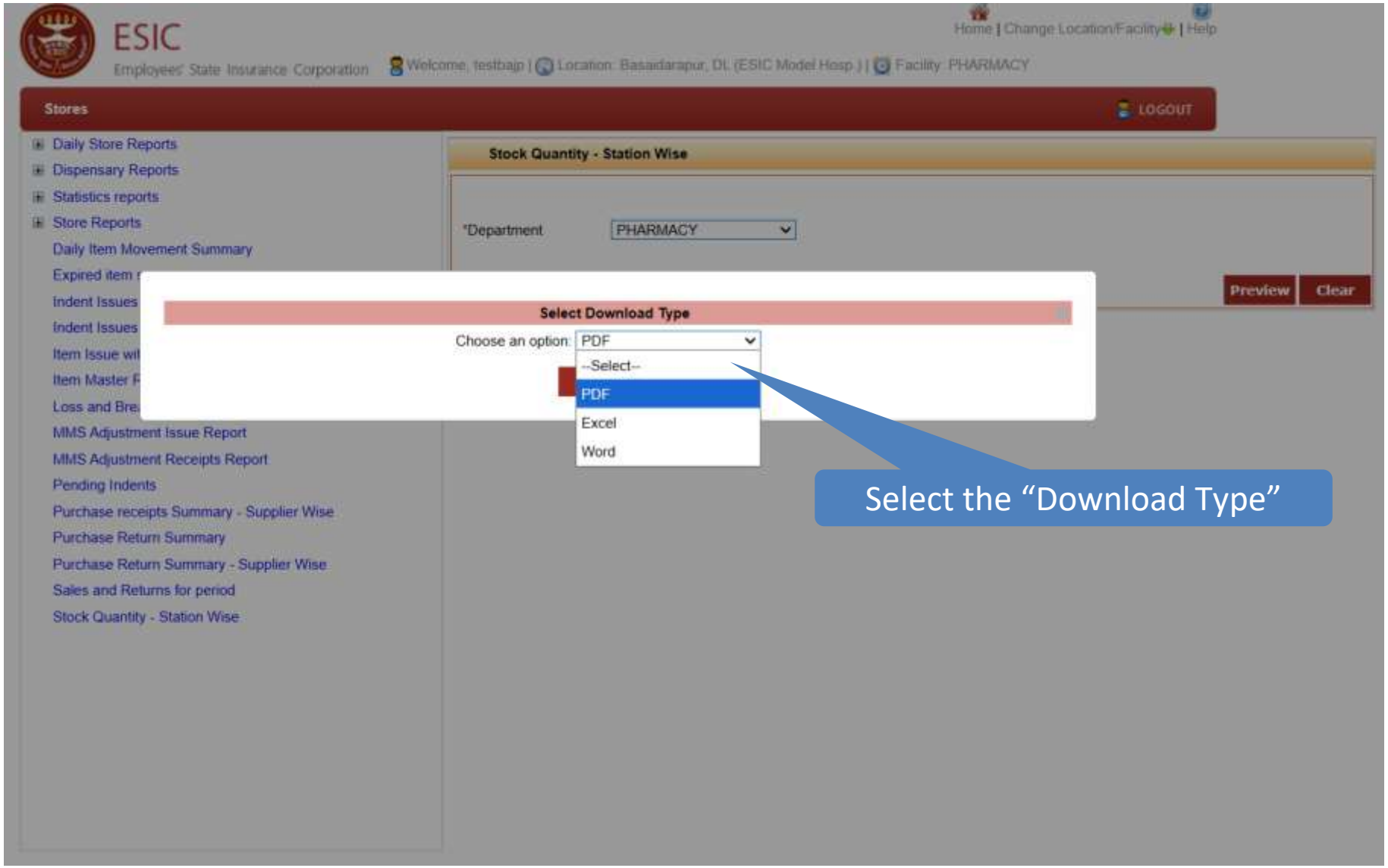


Place the curser on “Store” and Click on “Store Reports”

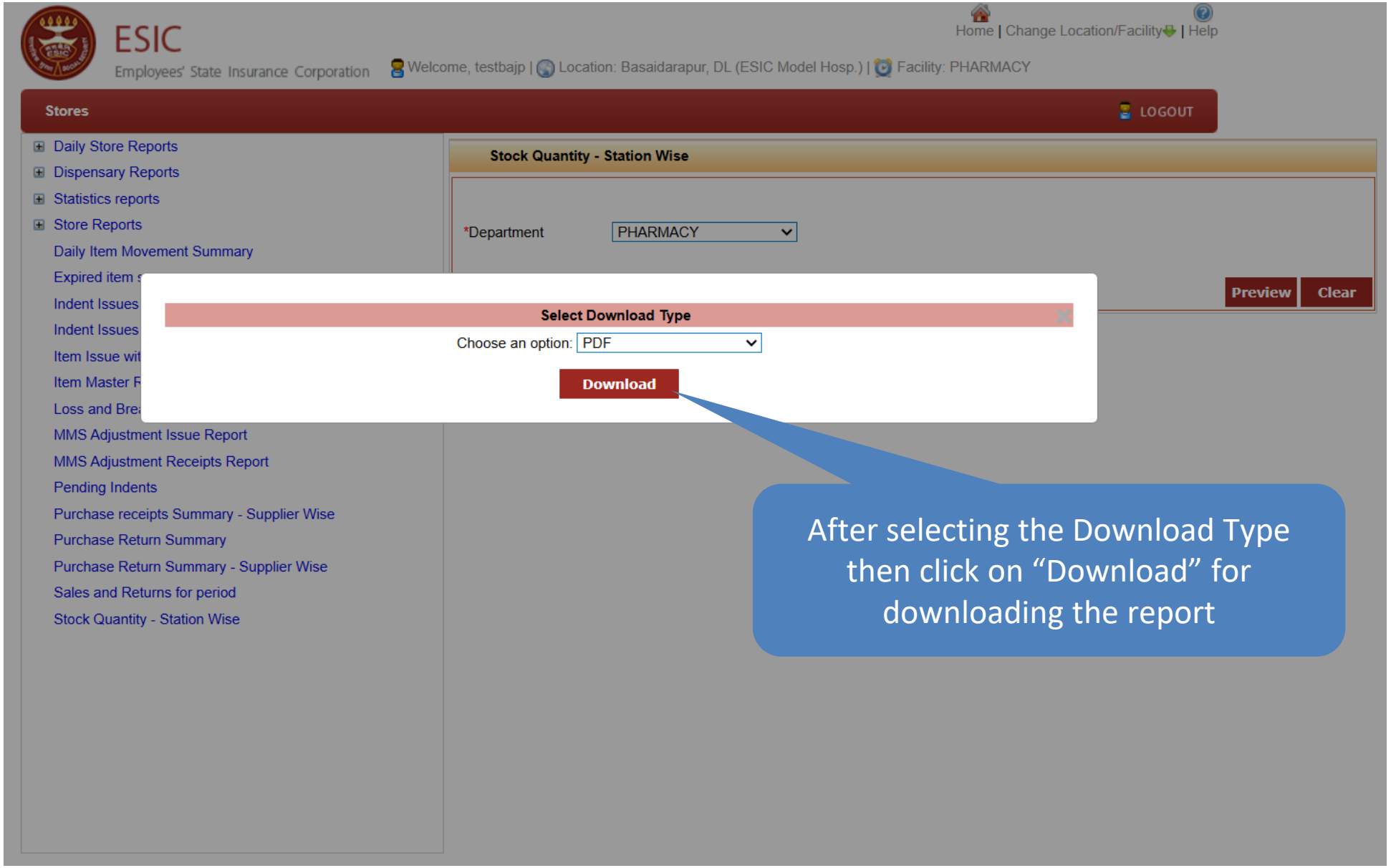
Stores -> Stock Status – Station Wise



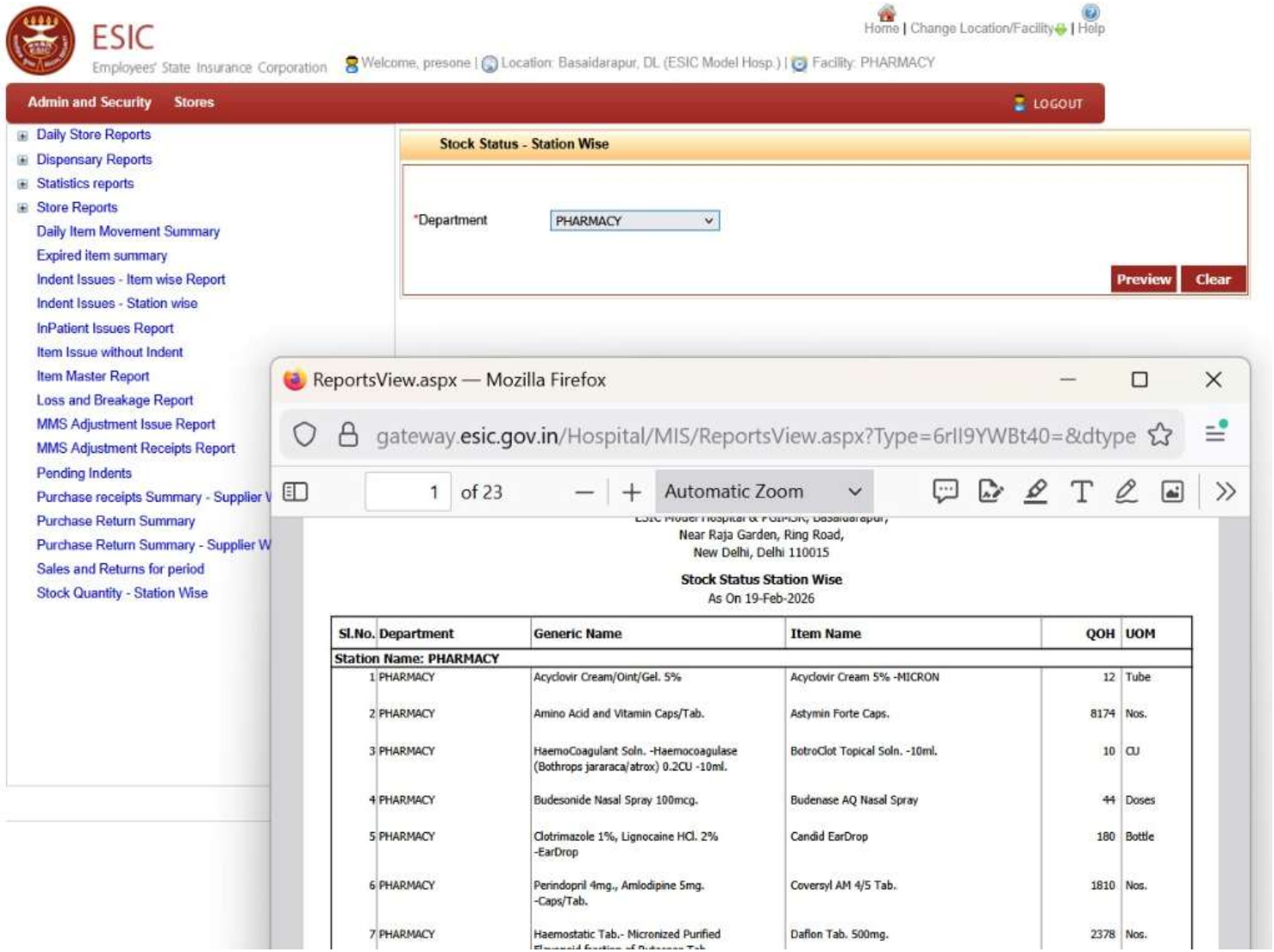
Stores -> Stock Status – Station Wise



Stores -> Stock Status – Station Wise



Stock Status – Station Wise



Support and Feedback

For any functional or technical issues in the Dhanwantari Module related to generic prescriptions, users may raise a ticket through the ESIC ICT Helpdesk or connect our on-ground team who be present at ESIC SSH Sanath Nagar, Hyderabad (on 11/11/2025 only).

Contact: Shri Amaresh Maurya, +91-9182634166

Shri Dharmesh Shrivastava, +91-7738483066

Shri Aditya Phaniram, +91-8885656012

This document is intended for internal circulation among ESIC field unit(s) to facilitate smooth implementation of the Generic Prescription functionality.